

Eldorado National



— a **THOR** company —

DATE: March 26, 2009

TO: Owner
Address
City, State Zip Code

SUBJECT: NHTSA Recall No. 09V-0211

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Eldorado National has decided that a defect that relates to motor vehicle safety exists in certain Aero Elite, Aerolite, Aerotech, Transtech and Versashuttle buses built between January 1, 2007 and October 1, 2008. Specifically, the fasteners that secure the bus driveline to the Telma retarder may have been improperly torqued during assembly. If not tightened properly, the fasteners could come loose and cause loss of vehicle control, possibly causing a crash and potentially resulting in property damage, personal injury, or death.

WHAT WE WILL DO

Eldorado National will have your local dealer inspect the driveline fasteners and if the torque values are found to be out of tolerance, the fasteners will be adjusted to bring their torque value into the recommended tolerance range. This will be done at no cost to you.

WHAT YOU SHOULD DO

Please contact your local dealer to schedule your vehicle for inspection. If you have difficulty doing this, please contact Eldorado National at 1-800-955-9086. If you no longer own this vehicle, please inform us of that when you call.

After contacting Eldorado National, and you are still having trouble getting your vehicle remedied or that there has been an unreasonable delay in securing repairs, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590 or call the Vehicle Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and the continued satisfaction with our buses.

Sincerely,
Eldorado National – Kansas

Bernie Regnier
Product Support Manager