



**LEADER INDUSTRIES** Emergency Vehicle Mfg.

## **SAFETY RECALL NOTICE**

Dear Sierra Medical Services Alliance Manager:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Leader Industries in conjunction with Ricon has decided that certain MY 2005-2006 Model E-250 wheelchair vans built on Ford chassis and equipped with Ricon platform style wheelchair lifts, fail to conform to Federal Motor Vehicle Safety Standard No. 403, "Platform Lift System Accessible for Motor Vehicles."

### **! IMPORTANT !**

- Your Ricon Lift Model S2005-F1020000A, Lift #187045, is being recalled.
- You should contact your nearest Ricon Dealer. Ricon's Customer Service number is (800) 322-2884. Attached are the Adjustment Procedures that will be performed by a Ricon authorized service center, no parts are necessary.
- Installed on Ford E-250 Wheelchair Van W#17925
- VIN 1FTNS24L85HA10106

#### **Why is a recall being conducted?**

The non-compliance with S6.10.2.3 of the FMVSS 403 is the result of the Anti-stow interlock system not detecting the presence of a 50 pound test weight when the weight is located close to the pivot point for the platform. In the event this condition occurs during passenger operations it may be possible for the lift platform to begin stowing while a wheelchair or mobility aid user is still occupying the area of the platform close to the pivot point of the platform. This situation could cause personal injury.

**What are we doing about the problem?**

Ricon will work with the end-user to make the necessary adjustments to the pressure switch(es) on the lift(s). If the end-user is already factory trained to perform service on Ricon products, the adjustment can be done at the end-user's location. If the end-user is not factory trained to perform service on Ricon products, call Ricon Corporation to arrange for the adjustment to be done at the nearest Ricon authorized service center/dealer.

**What should you do?**

Contact Ricon Corporation Customer Service (800) 322-2884, a toll-free number, to make arrangements for the free remedy.

**What if you no longer own this vehicle or lift?**

Please forward to the new owner this information and send copy to Leader Industries.

**Who should you contact if you have further questions or concerns?**

Ricon Corporation Customer Service (800) 322-2884.  
Leader Industries (626)-575-0880.

If you have already paid to have your Ricon Lift Model S2005 repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, call Ricon Corporation (800) 322-2884, a toll-free number which will provide those instructions.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

*Sheryl Hunter*

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