SPARTAN CHASSIS, INC.

1000 REYNOLDS RD. • CHARLOTTE, MI 48813 • 517.543.6400

January 21, 2009

Notice of Recall Service Bulletin: NHTSA # 08V-567

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Please note: The Vehicle Identification Number that is affected by this recall is on the address label that is on the front of the envelope that contained this letter.

Spartan Chassis Inc. has decided that a defect which relates to motor vehicle safety exists in certain Spartan Chassis Motorhomes having a VDM (Vehicle Date of Manufacture) of June 22, 2004 through July 30, 2008.

Defect or Noncompliance:

Certain trailer hitches may fracture which may result in the loss of the trailer which could lead to a vehicle crash, property damage or pedestrian harm.

Corrective Action:

Your authorized service center will replace the trailer hitch, per recall safety bulletin # **08V-567.**

Labor Time:

The labor time required is **1 hr.** Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call an authorized service center without delay. It is not necessary to call Spartan Chassis, Inc. to find the facility most convenient to you. These facilities can be located on Spartan's website: http://www.spartanchassis.com. Please call immediately to have this repair completed. If you need assistance finding a facility in your area, call 800-543-4277 (Option 1).

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 800-543-4277 - Option 1.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-4277 - Option 1. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Annette Wibert
Campaign/Recall Coordinator
Spartan Chassis, Inc.