



Southeast Toyota Distributors, LLC

100 Jim Moran Blvd.
Deerfield Beach, Florida 33442
(954) 429-2000

June 15, 2009

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Southeast Toyota Distributors LLC. has decided that a defect, which relates to motor vehicle safety, exists in the Stainless Steel Exhaust Tip Clamp designed as an optional accessory specifically for 2008 model year Highlander and Highlander HV vehicles. *Our records indicate this accessory was installed on your vehicle.*

What is the problem?

Due to improper heat treatment during the manufacturing process, the original clamp used to secure the Stainless Steel Exhaust Tip to the 2008 model year Highlander and Highlander HV exhaust pipe may develop microscopic cracks. Eventually the crack may expand causing the clamp to break. In the worst case, the original clamp and the Stainless Steel Exhaust Tip may fall off the vehicle's exhaust pipe and become a road hazard.

What will Southeast Toyota do?

Any Southeast Toyota dealer will inspect and if necessary replace the Stainless Steel Exhaust Tip Clamp with a newly designed one at **NO CHARGE** to you. If the *optional* Stainless Steel Exhaust Tip fell off of your vehicle as a result of this condition and is no longer available, any Southeast Toyota dealer will install a new one with a newly designed exhaust tip clamp at **NO CHARGE** to you.

What should you do?

Please contact your authorized Southeast Toyota dealer to make an appointment to have your vehicle repaired as soon as possible. The repair will take approximately 15 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Please present this notice to the Southeast Toyota Dealer when you bring the vehicle in for your service appointment.

If you are not in the Southeast Toyota region (Alabama, Florida, Georgia, North Carolina, South Carolina) please contact the Southeast Toyota Customer Loyalty Department, 800-301-6859 for repair procedures. If you no longer own the vehicle, please use the enclosed form with pre-stamped envelope providing us with the name and address of the new owner.

What should you do if you have other questions?

If you believe that your dealer or Southeast Toyota Distributors, LLC has failed, or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>."

We have sent you this notice in the interest of your safety and continued satisfaction with our products and sincerely regret any inconvenience this safety recall may cause you.

Sincerely,

Southeast Toyota Distributors, LLC

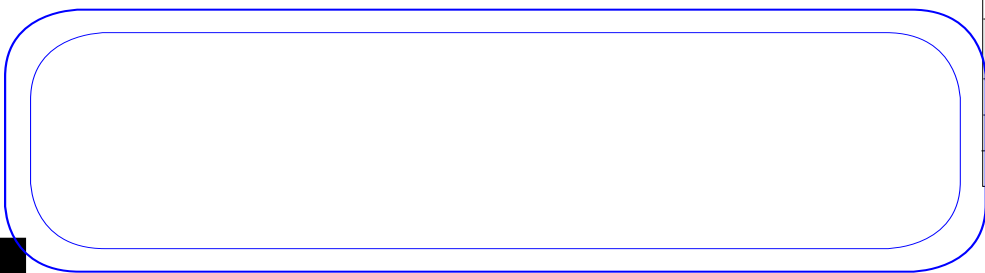
Re: (Campaign No 09E-028)

R-2667

Please note if you are the same owner without an address change to report, there is no need to return this card.

Mark One:

- 1. Same Owner, Name and/or Address Changed
- 2. Same Owner, Additional Driver
- 3. New Owner
- 4. No Longer Have Vehicle - Sold to Individual listed to the right
- 5. Exported
- 6. Destroyed/Stolen



Please enter your email address and corrections to your personal data below .

DO NOT write in the gray areas!

<Full Name>		
<123 Main Street>		
<Anytown>		<US> <0000>
Home Phone	Work Phone	Bus. Ext.
<(000) 000-0000>	<(000) 000-0000>	<1230>
Please enter your Email Address below		

60192

<0000000000>

