

**SSC 90E – Safety Recall Notice for Toyota Stainless Steel Exhaust Tip Accessory Clamp
Designed for 2008 Model Year Toyota Highlander & Highlander HV Vehicles**

Dear Toyota Owner:

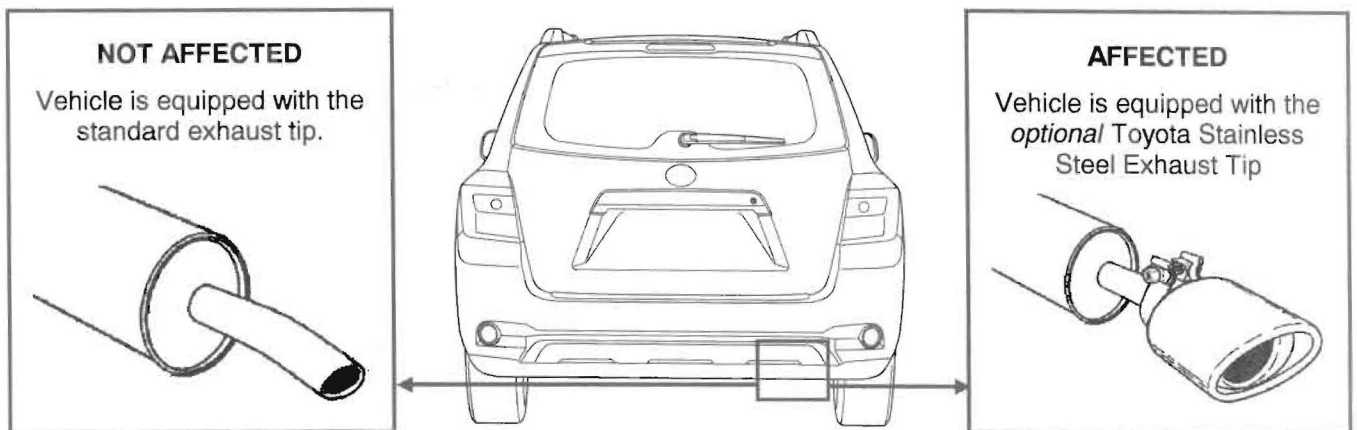
This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in the *optional* Toyota Stainless Steel Exhaust Tip Clamp designed specifically for 2008 model year Highlander and Highlander HV vehicles. ***We are sending you this notice in the event you purchased this accessory.***

What is the condition?

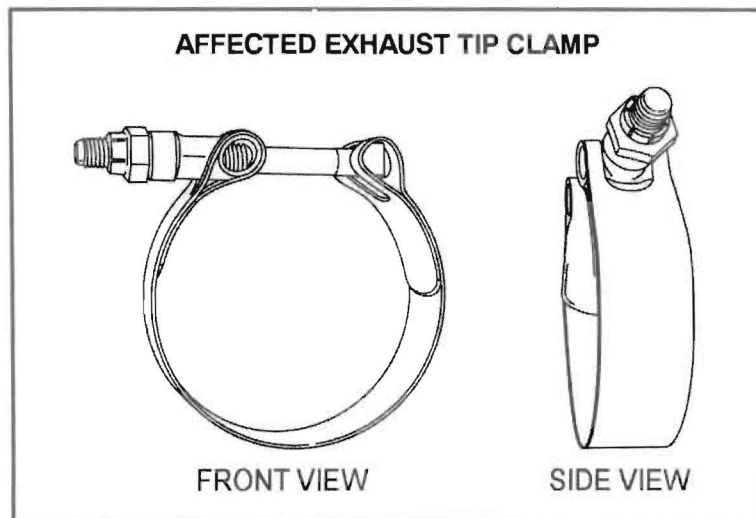
The Toyota Stainless Steel Exhaust Tip is available as an optional accessory designed for 2008 Highlander and Highlander HV vehicles. Due to improper heat treatment during the manufacturing process, the original clamp used to secure the Toyota Stainless Steel Exhaust Tip to the exhaust pipe may develop microscopic cracks. Eventually the crack may expand causing the clamp to break. In the worst case, the original clamp and the Toyota Stainless Steel Exhaust Tip may fall off the vehicle's exhaust pipe and become a road hazard.

How do you determine if your vehicle is involved?

Step 1: Please inspect your exhaust tip to determine if your vehicle is affected by this condition.



Step 2: Please inspect the exhaust tip clamp to determine if it is affected.



What will Toyota do?

Any Toyota dealer will inspect the Toyota Stainless Steel Exhaust Tip Clamp and if involved, replace it with a newly designed one at **NO CHARGE** to you. If the *optional* Toyota Stainless Steel Exhaust Tip fell off of your vehicle as a result of this condition and is no longer available, any Toyota dealer will install a new one with a newly designed exhaust tip clamp at **NO CHARGE** to you however, you will need to provide proof-of-purchase.

What should you do?

This is an important Safety Recall

If you have determined that your vehicle is equipped with the involved Toyota Stainless Steel Exhaust Tip Clamp, please contact your authorized Toyota dealer and make an appointment as soon as possible. The repair will take approximately 15 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

If your vehicle does **NOT** have the optional Toyota Stainless Steel Exhaust Tip Clamp, it is **NOT** involved in this recall. Please return the enclosed postcard to notify us that you do not have the optional Toyota Stainless Steel Exhaust Tip Clamp accessory, so we may remove your name and address information from future reminder notifications.

We request that you present this notice to the dealer at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, please go to www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform this Special Service Campaign. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.