



Dear Customer:

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

Dorman Products has decided that a defect which relates to motor vehicle safety exists in certain aftermarket replacement steering knuckles. As a result of this determination, Dorman Products is recalling Dorman #'s 697-902 and 697-903, (sold under Dorman's "OE Solutions™" brand name), and NAPA #'s 7-8502 and 7-8503 which were sold for replacement use on the following makes and models:

Make	Model	Year
BUICK	CENTURY	2005-97
BUICK	LACROSSE	2007-05
BUICK	REGAL	2004-97
BUICK	TERRAZA	2007-05
CHEVROLET	IMPALA	2007-00
CHEVROLET	MONTE CARLO	2007-00
CHEVROLET	UPLANDER	2007-05
CHEVROLET	VENTURE VAN	2005-97
OLDSMOBILE	INTRIGUE	2002-98
OLDSMOBILE	SILHOUETTE	2004-97
PONTIAC	GRAND PRIX	2007-97
PONTIAC	MONTANA	2007-99
PONTIAC	TRANS SPORT	1998-97
SATURN	RELAY	2007-05

Only steering knuckles with the part numbers stated above are included in this recall.

**Defect:** A potential material or design defect could result in the steering knuckle breaking in the hub area, which could result in loss of steering and a vehicle crash, without warning.

**Remedy:** Dorman Products wishes to recover as many of these parts as possible. Dorman believes that you currently have or have previously owned a motor vehicle in which one of these parts was installed. For this reason we ask that you arrange for your dealer or independent automotive repair facility to replace this part without delay. Dorman will provide replacement parts with an improved design and will reimburse you or the repair facility for labor. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. In order to qualify for this reimbursement, you must send original invoices and receipts to **Dorman Products, Inc., 3400 East Walnut Street, Colmar, PA 18915, Attn: Steering Knuckle Recall. For more information please call our toll free hotline at 1-800-523-2492. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**Please reference reimbursement code SK100000.**

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer or independent automotive repair facility is unwilling or is unable to remedy this defect within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Thank you for your patience and support in helping us to keep you safe.

Sincerely Yours,  
Bob Calvosa  
Vice President, Product

**NEW PRODUCTS. NEW SOLUTIONS. NEW OPPORTUNITIES.**