



U.S. Department
of Transportation

1200 New Jersey Avenue, SE
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

November 2, 2011

Ms. Valerie Fortin
Regulations and Standards Technician
Corp. Micro Bird, Inc.
3000, Rue Girardin
Drummondville, Québec J2E 0A1

NVS-215kjs

Dear Ms. Fortin:

The Office of Defects Investigation has identified two Girardin recalls with an inadequate number of vehicles being returned for remedy. As such, Girardin is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in the following safety recalls:

09V-322 - 09-031-FSU (12.5% completion rate) This recall involves 16 MY 2006 through 2009 G5 non-school buses manufactured between June 1, 2006, and July 2009 equipped with Freedman folding seats. Owner notification began on September 30, 2009. In Girardin's sixth reporting quarter, Girardin reports that of the 16 vehicles involved, 14 have not been remedied.

09V-241 - 09-026-BAU (48.5% completion rate) This recall involves 200 MY 2006 through 2009 G5 school buses manufactured between January 23, 2007, and June 23, 2009, equipped with 39 inch, 34 inch, and 30 inch C. E. White barrier seats. Owner notification began on July 24, 2009. In Girardin's sixth reporting quarter, Girardin reports that of the 200 vehicles involved, 103 have not been remedied.

09V-315 - 09-029-SAU (50% completion rate) This recall involves 2 MY 2008 G5 and MB school buses manufactured between September 1, 2009, and October 31, 2009. Owner notification began on July 24, 2009. In Girardin's sixth reporting quarter, Girardin reports that of the 2 vehicles involved, 1 has not been remedied.

Girardin should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting each owner renotification, Girardin should obtain an updated owner list, for each recall campaign, based on current state motor vehicle registration records.
- Girardin's proposed owner renotification letter for each recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "... follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Girardin is requested to file three additional quarterly status reports for each recall.
- Furnish, individually for each recall, a proposed schedule for conducting the owner renotification that includes the following information:
 - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
 - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
 - c. the approximate date on which the owner renotification will begin; and
 - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Girardin's renotification schedules and a draft of each proposed owner renotification letter must be submitted to this office by November 30, 2011.

If you have any questions concerning this matter, please contact Josh Neff at (202) 366-0698, Joshua.Neff@dot.gov or Kelly Schuler at (202) 366-5227, Kelly.Schuler@dot.gov or by fax at (202) 366-7882.

Sincerely,

A handwritten signature in black ink, appearing to read "Ric Willard", with a large, stylized loop at the end.

Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement