



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

JUL 15 2009

Adam Kopstein
Manager, Product Safety & Compliance
Volvo Cars of North America, LLC
1 Volvo Drive
Rockleigh, NJ 07647

09V-218
NVS-215/jtt

Re: Additional Information Needed – Safety Recall 09V-218

Dear Mr. Kopstein:

This serves as a request for further information concerning safety recall 09V-218. The recall concerns certain model year 2008 and 2009 S80, V70, and XC70 vehicles.

In its defect information report, Volvo explained that the engine cooling fan in these vehicles may stop working due to a software programming error in the fan control module. This failure may, in turn, cause an engine failure which may increase the risk of a crash. Volvo said it plans to replace the fan control modules in the vehicles to prevent the defect from occurring.

Volvo further indicated in its report that it had started an investigation into the defect on December 1, 2008, and made its defect decision June 5, 2008. Volvo did not, however, provide any further information or details as to how Volvo came to learn of the problem and/or what precipitated the investigation. Nor did the company provide any information or details as to what its investigation entailed or what it learned and when during that investigation. We are interested in learning the details of these matters. Therefore, and pursuant to 49 CFR 573.6(d)(6), please provide a chronology of all principle events that were the basis for Volvo's defect determination. Please include in your chronology a summary and provide dates of receipt, of all warranty claims, field or service reports, complaints, and any other information, that Volvo reviewed or considered in coming to its determination. Please also include any other information you believe sheds light on what information or events precipitated the investigation, the timing of Volvo's decision to investigate, as well as the timing of its decision that the vehicle had a defect that presented and unreasonable risk to motor vehicle safety.



To the extent there is any information you may have gathered, but not yet reported, pursuant to 49 CFR 573.6(c), please also provide that information.

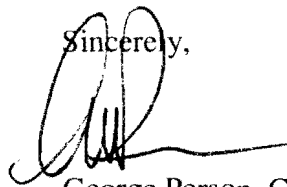
Please provide the requested information **within 3 weeks** of your receipt of this letter. Please also update and amend the company's defect information report such that it reflects the chronology of events leading up to the defect determination, and includes any information required to be provided under 49 CFR 573.6, that was not reported in the original defect report.

This letter is issued pursuant to 49 U.S.C. § 30166 which authorizes the NHTSA to request any information that it deems necessary in administering and enforcing the Motor Vehicle Safety Act of 1969, as amended, 49 U.S.C. 30101, et seq. Failure to respond promptly, truthfully, and completely to this letter and the inquiries made herein could subject Volvo to significant civil penalties and/or a claim for injunctive relief.

If Volvo claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, the company must submit supporting information together with the materials that are the subject of the confidentiality request, to the Office of Chief Counsel, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, D.C. 20590. Please see 49 CFR Part 512 for further instructions as to what is required to properly file a request for confidential treatment.

Please direct your response to Jennifer Timian of my staff, and note conspicuously on your response the safety recall number assigned to this matter (e.g., 09V-2188). Should you have any questions or concerns, please contact Ms. Timian on (202) 366-0209 or by email at jennifer.timian@dot.gov.

Sincerely,

A handwritten signature in black ink, appearing to read 'George Person', with a long horizontal flourish extending to the right.

George Person, Chief
Recall Management Division