



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

APR 20 2009

Via Certified Mail

Mr. Christopher T. Sandvig
General Manager – Compliance/TREAD
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NVS-215/jtt
09V-097

Re: Additional Information Required on Safety Recall 09V-097

Dear Mr. Sandvig:

This serves as a request for further information concerning safety recall 09V-097. The recall concerns certain 2009 model year Volkswagen CC vehicles.

In its defect information report, Volkswagen Group of America, Inc. (Volkswagen) explained that some of the recalled vehicles may have an incorrectly routed right front passenger seat belt buckle wiring harness which lends the wire vulnerable to breakage that could result in deactivation of the front passenger's air bag.

Volkswagen did not provide in its report any information to explain or describe how and when it discovered this manufacturing defect, other than to say it had analyzed some vehicles and seats from vehicles with illuminated air bag warning lamps. Therefore, and pursuant to, 49 CFR 573.6(d)(6), please provide a chronology of all principle events that were the basis for the defect determination. Please include in your chronology a summary and provide dates of receipt, of all warranty claims, field or service reports, complaints, and any other information, that Volkswagen reviewed or considered in coming to its determination.

Please provide the requested information **within 2 weeks** of your receipt of this letter. Please also update and amend the company's defect information report such that it reflects the chronology of events leading up to the defect determination, and includes any information required to be provided under 49 CFR 573.6, that was not reported in the original defect report.

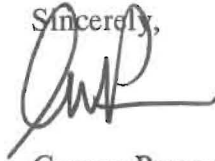


This letter is issued pursuant to 49 U.S.C. § 30166 which authorizes the NHTSA to request any information that it deems necessary in administering and enforcing the Motor Vehicle Safety Act of 1969, as amended, 49 U.S.C. 30101, et seq. Failure to respond promptly, truthfully, and completely to this letter and the inquiries made herein could subject Volkswagen to significant civil penalties and/or a claim for injunctive relief.

If Volkswagen claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. §1905, the company must submit supporting information together with the materials that are the subject of the confidentiality request, to the Office of Chief Counsel, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, D.C. 20590. Please see 49 CFR Part 512 for further instructions as to what is required to properly file a request for confidential treatment.

Please direct your response to Jennifer Timian of my staff, and note conspicuously on your response the safety recall number assigned to this matter (e.g., 09V-097). Should you have any questions or concerns, please contact Ms. Timian on (202) 366-0209 or by email at jennifer.timian@dot.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person", written over the word "Sincerely,".

George Person, Chief
Recall Management Division