

Schuler, Kelly (NHTSA)

From: michael.d.scott@daimler.com
Sent: Tuesday, May 11, 2010 2:55 PM
To: Schuler, Kelly (NHTSA)
Subject: Re: follow up on recall 09V-418
Attachments: RCMR-09V418-5756.pdf

Kelly,

We expect to have an adequate supply of parts and to be in a position to launch the recall in early June. I just learned from Chrysler that the interim customer notices were not yet mailed. There have been a number of logistical arrangements to work through since this is the first campaign since the end of our previous arrangement with Chrysler. Moving forward, we expect that Chrysler will send notices to Dodge customers and Daimler to Freightliner customers. We intend to begin that process with the launch of this recall in a few weeks. We have discussed this with Chrysler and the companies are concerned about confusing customers if we now mail an interim notice from Dodge and then a formal recall notice from Freightliner shortly thereafter, especially since the majority of the vehicles in this recall are Freightliner Sprinters. Since we expect to be able to launch shortly, we think it best to launch the campaign directly from Chrysler and from Freightliner as soon as we are ready. We will coordinate with Chrysler so the customers receive notice at about the same time. I will keep you apprised of the exact launch date as soon as possible. Thank you for following up and for your consideration.

Kind regards,

Michael D. Scott
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Sprinter Engineering and
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Kelly.Schuler@dot.gov

05/05/2010 06:51
AM

michael.d.scott@daimler.com

George.Person@dot.gov

follow up on recall 09V-418

To

cc

Subject

Michael,

Your last correspondence to us said that notification for this campaign was to begin on or before April 12, 2010 (see attached). What is the status on this campaign?

Kelly Schuler(See attached file: RCMR-09V418-5756.pdf) If you are not the intended addressee, please inform us immediately that you have received this e-mail in error, and delete it. We thank you for your cooperation.