



U.S. Department
of Transportation

1200 New Jersey Ave, SE
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

March 15, 2011

Mr. Chris Hiebert
Warranty/Customer Service
Collins Bus Corporation
415 West 6th Street
South Hutchinson, KS 67505

NVS-215kjs
09V-472

Dear Mr. Hiebert:

We have completed a review of the quarterly status reports for the fourth quarter of 2010. According to our records, Collins Bus Corporation's fifth quarterly report for the safety recall 09V-472 was due in this office on or before January 30, 2011. We have not received this report and it is now overdue.

If you believe that you sent in this report, please provide a copy. If you believe that no reports are required, please explain the reason. Please provide your response by March 25, 2011.

You may fax or e-mail this to Mrs. Kelly Schuler at (202) 366-7882, Kelly.schuler@dot.gov. If you have any questions concerning this matter, please contact Kelly at (202) 366-5227.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', is written over a light blue horizontal line.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement