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VEHICLE SAFETY SERVICE BULLETIN

Bulletin Date: December 30, 2009

To: All Wildfire Motors Model WF-120V Dealers

Subject: Safety Recall 09V-470 – Nonconforming Windshields

Models: 2009 model year Wildfire WF-120V low speed vehicles manufactured from January 2008 through September 2008

Wildfire Motors and the National Highway Traffic Safety Administration has determined that certain 2009 Wildfire model WF-120V Low-Speed Vehicles manufactured from January 2008 to September 2008 that are equipped with AS-2 windshields fail to conform to Federal Motor Vehicle Safety Standard No. 500 *Low-Speed Vehicles* and Federal Motor Vehicle Safety Standard No. 205 *Glazing Materials*. Should an object strike and shatter the windshield of the vehicle, personal injuries could occur increasing the risk of a crash. Owners should not operate their WF-120V until this safety issue is remedied.

Wildfire Motors will replace, without any charge to the owner, the nonconforming AS-2 windshield with a conforming AS-1 windshield.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact Wildfire Motors Customer Service if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

Important: Some of the involved vehicles may still be in dealer inventory. Federal law requires you to complete the recall service on these vehicles before retail delivery.

Details of this service are explained in the following sections.

Dealer Notification & Vehicle List:

Involved dealers: Each dealer to whom involved vehicles were invoiced (or the current dealer at the same street address) will receive a copy of this Dealer Recall Notification letter and a list of the involved vehicles by Certified Mail.

Important: Dealer notification by Certified Mail is required by Federal law for all safety recalls. Responsible dealership personnel should be instructed to sign for this Certified Mail without hesitation as it contains urgent safety recall information.

The Vehicle List is arranged in Vehicle Identification Number sequence. Owners known to Wildfire Motors are also listed. The lists are for dealer reference in arranging for service of involved vehicles.

Completion Reporting and Reimbursement:

Claims for vehicles which have been serviced must be submitted. Claims submitted will be used by Wildfire Motors to record recall service completions and provide dealer payments.

Use the following labor allowance:

Up to \$50.00 per vehicle.

Add the cost of the recall parts package plus applicable dealer allowance to your claim and mail claims to:

Wildfire Motors
Attention: Recall Claims
11 Technology Way
Steubenville, Ohio 43952

Parts Return:

Replaced parts are to be destroyed and properly disposed of.

Vehicle Not Available:

If a vehicle is not available for service for a known reason, let us know by describing the reason on a postcard and mail to the address above.

Following the above procedures will expedite the processing of your claim.

If you have any questions or need assistance in completing this action, please contact Wildfire Motors toll-free at 866-658-7300.

Customer Service
Wildfire Motors