



Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 09V-462 TBB EF Accelerator Pedal

Date: March 10, 2010

Enclosed are copies of the customer notification letter and the repair procedures for Recall 09V-462. This recall involves certain MVP-EF model buses manufactured between February 15, 2005 and November 23, 2009. The defect involves the accelerator pedal. The accelerator pedal can become stuck in the full throttle position.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. **If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.**

The remedy will consist of raising the accelerator pedals .75". The labor allowance is .3 hour (SRT 90-104).

Thomas Built Buses has elected to notify all customers directly. The repair parts will be shipped to those customers upon their response to the notification letter by completing and returning the postcard. However, some customers may contact their dealer for instructions or assistance.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable)