

# DAIMLER

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

March 11, 2010

Dan Smith  
Associate Administrator for Vehicle Safety  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 2  
09V-462, FL-570, TBB EF Accelerator Pedal**

Mr. Smith,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed to dealers and purchasers.

- (c)(3) Total number of vehicles potentially affected: 5082
- (c) (8)(ii) Communications sent to dealers: posted March 10, 2010  
Communications sent to owners: will be mailed by March 17, 2010
- (c) (10) Copies of Communications sent to owners and dealers are attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Michael Mason, CAL-OSHA  
Enclosure  
Certified Mail#70063450000377270025

A Daimler Company

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Portland OR 97217-7699  
503-745-6910 Phone  
503-745-5544 Fax  
Nasser.Zamani@Daimler.com



## Product Recall

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To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 09V-462 – TBB EF Accelerator Pedal

Date: March 10, 2010

Enclosed are copies of the customer notification letter and the repair procedures for Recall 09V-462. This recall involves certain MVP-EF model buses manufactured between February 15, 2005 and November 23, 2009. The defect involves the accelerator pedal. The accelerator pedal can become stuck in the full throttle position.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. **If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.**

The remedy will consist of raising the accelerator pedals .75". The labor allowance is .3 hour (SRT 90-104).

Thomas Built Buses has elected to notify all customers directly. The repair parts will be shipped to those customers upon their response to the notification letter by completing and returning the postcard. However, some customers may contact their dealer for instructions or assistance.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable)



March 17, 2010

Recall 09V-462

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain MVP-EF model buses manufactured between February 15, 2005 and November 23, 2009. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the accelerator pedal. The accelerator pedal can become stuck in the full throttle position. In the event that the pedal would become stuck in the full throttle position the driver could lose control of the vehicle which could lead to a vehicle crash or personal injury.

The remedy will consist raising the accelerator pedals .75". It will take approximately .3 hour per unit for repair. In the event that you choose to perform this repair yourself, Thomas will supply repair parts and a detailed repair procedure. Reimbursement is available upon request. To receive free repair parts, please complete the enclosed postage paid card and return it to Thomas Built Buses. A separate notice has been mailed for each vehicle involved in the recall. The body number for each vehicle involved in this campaign can be found just above the address on the enclosed postcard. If you are the owner of more than one Thomas bus involved in this recall and have received several notification letters, please complete each postcard separately and return the card(s) to Thomas Built Buses.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to [www.thomasbus.com](http://www.thomasbus.com).

If the defect is not remedied without charge and within a reasonable time which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manger, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)993-9851

Sincerely,

Tracy Sauerbrey  
Warranty/Recall Department

Enclosure



RECALL #09V-462

MODEL: MVP-EF

SUBJECT: ACCELERATOR PEDAL MOUNTING BRACKET REPLACEMENT

PAGE: 1 OF 5

**IMPORTANT: READ ENTIRE PROCEDURE BEFORE BEGINNING.**

1. Chock wheels.
2. Make sure the ignition key is in the "OFF" position and disconnect the batteries.
3. Disconnect the wiring harness from the accelerator pedal assembly. **Figure 1**

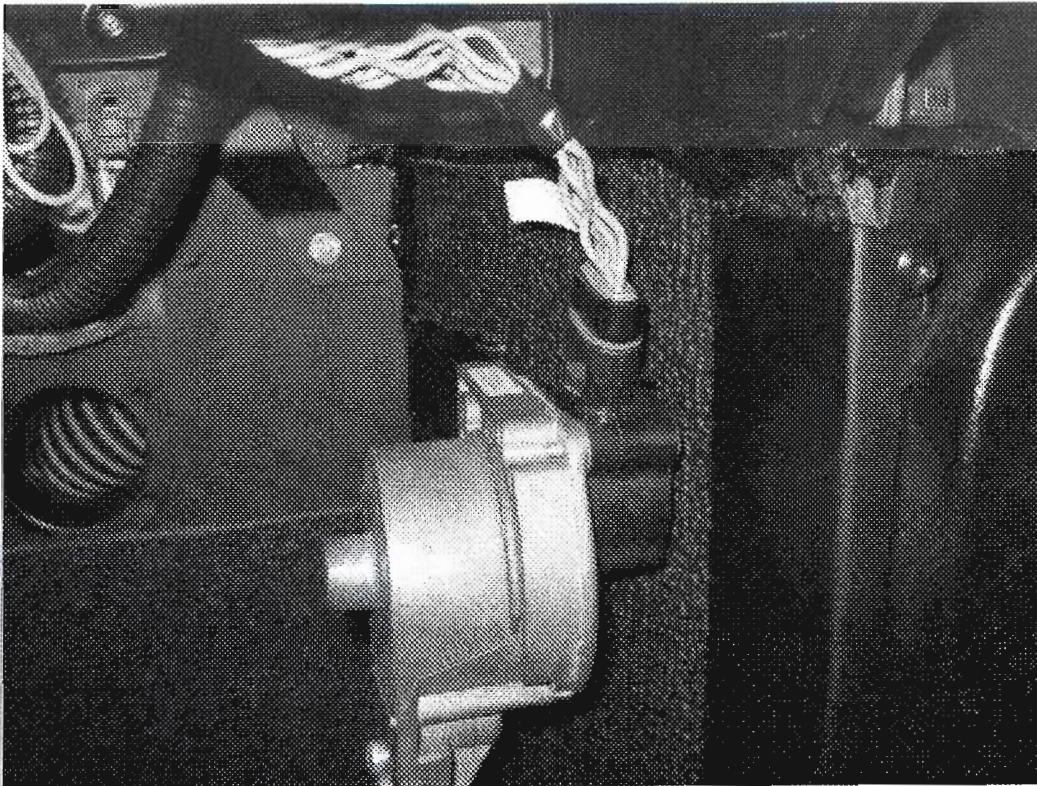


FIGURE 1

4. Open both windshield wiper access doors. Pull the top of the radiator grill out until it stops by the catch hook. Pull up on the grill to unhinge the bottom and remove the grill. **Figure 2**

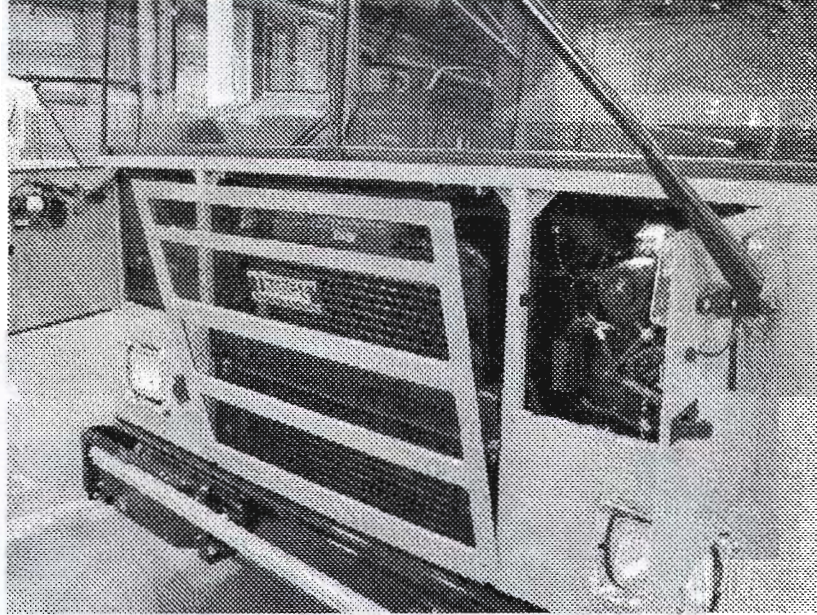


FIGURE 2

5. Pull back the upper, driver's side radiator shroud to access the mounting hardware for the accelerator pedal assembly. **Figure 3**

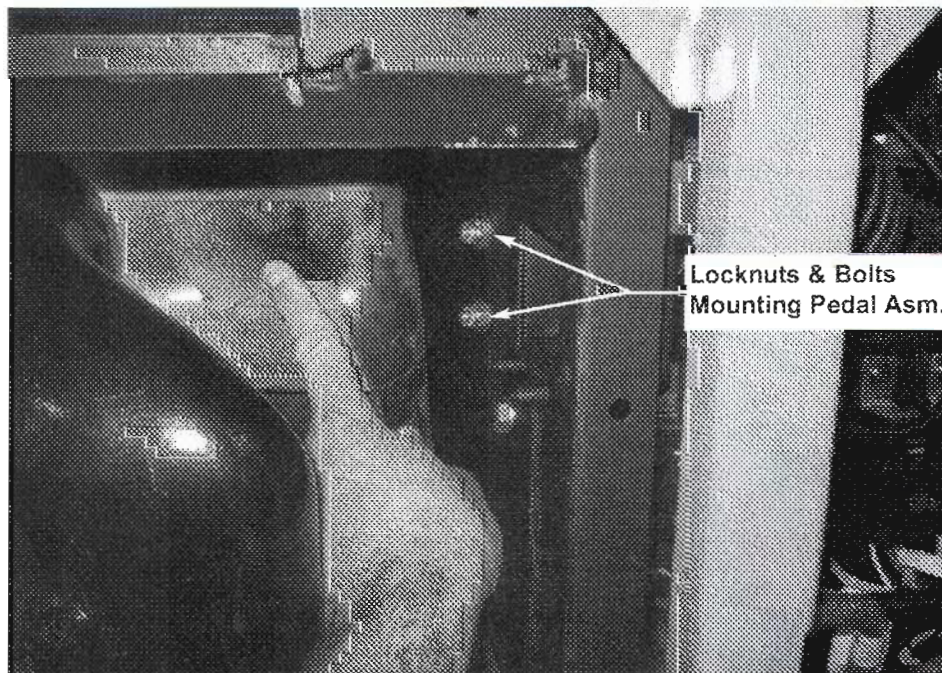


FIGURE 3

6. With the bolts held from the inside, remove the locknuts and washers mounting the pedal assembly and retain for reuse. The pedal assembly can now be removed from the inner cowl. Retain bolts for reuse.
7. Remove the two 1/4" screws securing the mounting plate and discard the original mounting plate. Assemble the replacement Accelerator Mounting Plate, #TBB 164703 with the original screws. **Figure 4**

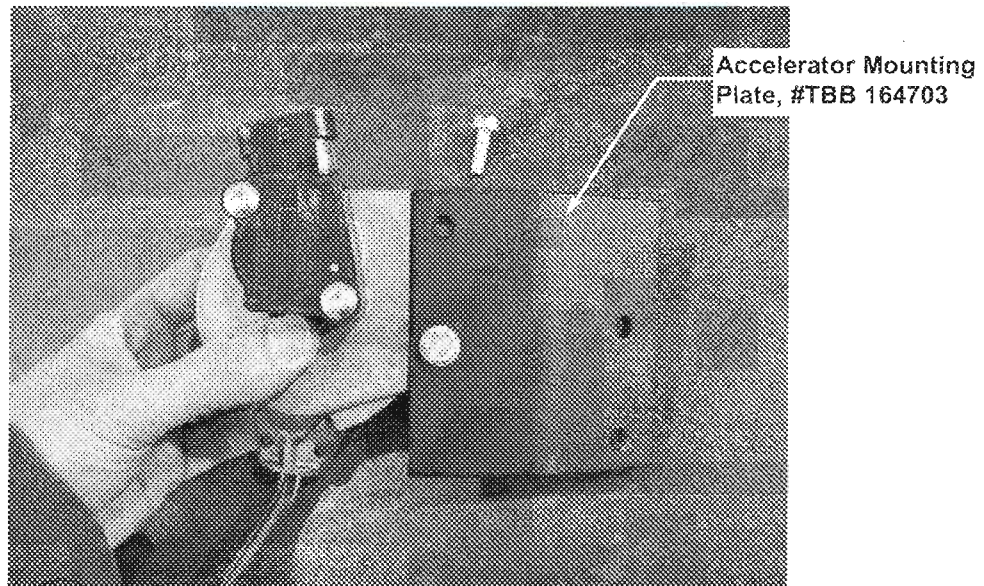


FIGURE 4

8. At the accelerator mounting location inside the cowl, trim an additional 3/4 of an inch up away from the sound abatement. This will insure solid mounting of the taller pedal mounting plate. **Figure 5**

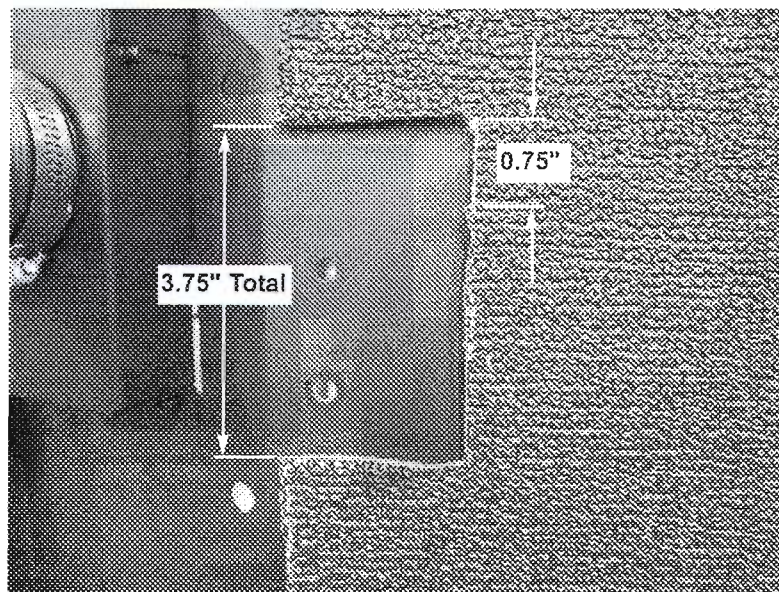


FIGURE 5

9. Reinstall the accelerator pedal assembly using the original hardware and torque locknuts to 6 ft-lbs. (Figures 6 & 7) Reconnect the wiring harness.

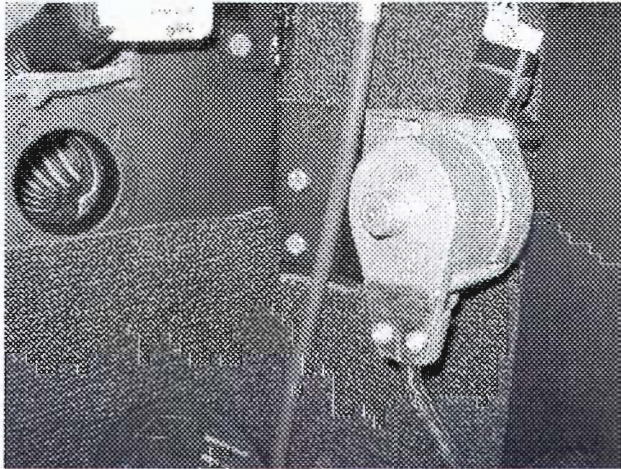


FIGURE 6

**NOTE:**  
LOCKING PLIERS AND  
STOP BLOCK CAN AID A  
SINGLE TECHNICIAN  
START AND TORQUE  
HARDWARE.

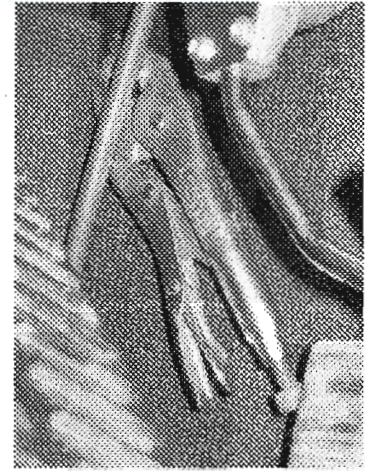


FIGURE 7

10. Verify the accelerator pedal does not make contact with the floor when fully depressed. **Figure 8**
11. Reconnect batteries and remove chocks; test for proper operation.



FIGURE 8

MATERIALS REQUIRED:

<u>PART NUMBER</u>	<u>QTY.</u>	<u>DESCRIPTION</u>
TBB 164703	1	PLATE - HANGER, ELECTRIC ACCELERATOR PEDAL