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CHRYSLER

INTER COMPANY CORRESPONDENCE

November 18, 2009

To - Name & Department

Cims Number

BUSINESS CENTER MANAGERS

09V-4/54

From - Name & Department

Cims Number

SERVICE OPERATIONS

Subject:

RAPID RESPONSE TRANSMITTAL #09-089

2010 (WK) – STOP SALE – Air Bag System Compliance

THIS SHOULD BE A TOP PRIORITY FOR UNSOLD VEHICLES AND COMPLETED PRIOR TO SALE TO AVOID SUSPECT VEHICLES BEING DELIVERED TO CUSTOMERS. ALL INVOLVED VEHICLE VIN'S WILL BE LOADED INTO THE VIP SYSTEM.

About 3,800 of the above vehicles may not comply with the air bag requirements of Federal Motor Vehicle Safety Standard (FMVSS) 208.

IMPORTANT: ACCORDING TO OUR RECORDS, SOME OF THE INVOLVED VEHICLES ARE STILL IN DEALER NEW VEHICLE INVENTORY. FEDERAL LAW REQUIRES YOU TO STOP SALE AND COMPLETE THE DESIGNATED REPAIR ON THESE VEHICLES BEFORE RETAIL DELIVERY.

The instrument panel top cover must be replaced. Parts to repair this condition are not yet available.

NOTE: VIN Lists and RRT completion information is now available in FieldConnect for Business Centers to access.

Ensure all Business Center personnel are aware of this information. If you have any questions, contact Murphy Palmer in Service Operations on T/L 754-2660

Attachment

November 18, 2009

TO: ALL JEEP DEALERS

FROM: SERVICE OPERATIONS

SUBJECT: RAPID RESPONSE TRANSMITTAL #09-089
STOP SALE ORDER – Air Bag System Compliance

INVOLVED VEHICLES:

2010 (WK) Grand Cherokee

NOTE: This Stop Sale Order applies only to the above vehicles assembled between October 26, 2009 (MDH 102600 and November 12, 2009 (MDH 111200).

NOTE: This Service Action affects unsold vehicles.

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the “Ship To” dealers and the VIN’s listed are specific to their dealership. All involved vehicles will be loaded into the VIP system.

DISCUSSION:

A number of the above vehicles may not comply with the air bag requirements of Federal Motor Vehicle Safety Standard (FMVSS) 208.

IMPORTANT: ACCORDING TO OUR RECORDS, SOME OF THE INVOLVED VEHICLES ARE STILL IN DEALER NEW VEHICLE INVENTORY. FEDERAL LAW REQUIRES YOU TO STOP SALE AND COMPLETE THE DESIGNATED REPAIR ON THESE VEHICLES BEFORE RETAIL DELIVERY.

REPAIR:

The instrument panel top cover must be replaced. Parts to repair this condition are not yet available.

ADDITIONAL INFORMATION TO FOLLOW:

Your patience is requested as we attempt to expedite the production of parts required for this repair. We will provide you with the required service information to replace the instrument panel top cover for these vehicles as soon as possible.

If you have any questions, contact your Business Center.