

TMS-NTC-13039 January 29, 2013 Toyota Motor Sales, U.S.A., Inc. 19001 South Western Avenue, S207 Torrance, CA 90509-2991

Recall Management Division National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

Re: Toyota Safety Recall 09V-444 Supplemental Dealer Notification

To whom it may concern,

Please find attached the Supplemental Dealer Notification Letter for the Corrosion Resistant Compound application phase of Toyota Safety Recall 09V-444 on 2000 - 2003 Toyota Tundra vehicles located in the states of CT, DE, IL, IN, KY, MA, MD, ME, MI, MN, NH, NJ, NY, OH, PA, RI, VA, VT, WI & WV.

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,

Quality Compliance Assistant Manager

MI J. K

Attachments:

Toyota 09V-444 BXD (B0D) Supplemental Dealer Notification



Toyota Motor Sales, U.S.A., Inc. 19001 South Western Avenue Torrance, CA 90501 (310) 468-4000

To:

19 FAPS Facing Dealers

Subject:

Operation Codes to Support Campaign BXD

FAPS Facing Dealers

Dir Code	Dealer	Dir Code	Dealer	Dir Code	Dealer
31008	Lee's Toyota	31135	New Rochelle	31162	Toyota Of Manhattan
31039	Queensboro Toyota	31138	Westchester Toyota	31170	DCH Toyota City
31062	Toyota North	31144	Star Toyota Of Bayside	31173	Advantage Toyota
31076	Penn Toyota	31154	Millennium Toyota	31176	Interstate Toyota
31097	Bay Ridge Toyota	31156	Plaza Toyota	31181	Westbury Toyota
31110	Staten Island Toyota	31157	Rockland Toyota		
31121	Fordham Toyota	31161	City World Toyota		

Note: Only the dealers listed above will be able to use the following operation codes

Due to damages from Hurricane Sandy, FAPS is currently unable to support Toyota with any CRC applications. In order to continue supporting our customers with this program, until further notice, Toyota is requesting those dealers that were utilizing the FAPS CRC application service to do the following:

- Coordinate with your Assigned Participating Dealership in New York State for the CRC application.
- Utilize the following operation code and sublets for reimbursement on vehicle rental and transportation.

LSC	TMS Official Op. Code	Operation	Flat Rate Time
BXD	2513MY	19 FAPS Dealers-Sublet to participating CRC dealership	0.0 hr/vehicle

Operation Number 2513MY Sublet:

- Transportation Cost from FAPS facing dealer to a BXD participating NY state dealer. Max amount -\$450.00 per dealer. Sublet Type "TW".
- Rental Vehicles may be claimed through the Toyota Rent-A-Car (TRAC) Program for a maximum of 5 days. Follow the Toyota Transportation Assistance Program (TTAP) Guidelines.

Note: If rust perforation (exceeding the BXD inspection criteria) is found at the **Assigned Participating Dealership**, and frame replacement is needed under campaign BXD, the customer may need a rental vehicle beyond the allotted 5 days. For these cases, do not use the rental vehicle sublet listed above. Instead, please utilize the rental vehicle operation codes found on page 7 of the BXD Dealer Letter.