

Safety Recall Notice

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and is important for your safety.

Reason for This Recall

Dutchmen Manufacturing, Inc. (Dutchmen) has decided that certain model year 2009-2010 *Denali*[®], and *NorthShore* brand travel trailers, manufactured by Dutchmen, fail to comply with the requirements of part 567, "Certification."

On the vehicles subject to this recall, the Federal Identification Label does not contain the correct Gross Axle Weight Rating (GAWR) information. The label states the GAWR for each axle to be 5,080 lbs. when the actual GAWR is 4,400 lbs. Unknowingly overloading the axles and suspension of the trailer could drastically alter the handling characteristics of the trailer increasing the risk of a crash causing property damage, personal injury or death.

What We Will Do

Dutchmen has enclosed the corrected label to remedy the situation.

What You Should Do

At your earliest convenience, apply the new Federal Identification Label over top of the existing label. If you require assistance installing the labels, please make an appointment with your dealer and bring the unit to the dealership and they will install the labels at no cost to you.

If you have questions concerning this recall or if you need any assistance such as locating a Dutchmen authorized dealer or repair facility, please contact the **Dutchmen Warranty/Service Department** by mail at Dutchmen Manufacturing Inc., P.O. Box 2164, Goshen, IN 46527, by email at 'warranty@dutchmen.com', or by phone at 866-869-1109. This phone number will provide information only associated with this safety recall.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Dutchmen by contacting the **Dutchmen Warranty/Service Department**.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Dutchmen fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,



Brad Sherwin
Quality Manager



Kelly Green
Director of Parts, Service, and
Warranty

Re: NHTSA Recall No. 09V-429
Transport Canada Recall No. 09-311