



Mercedes-Benz

Mercedes-Benz USA, LLC
A Daimler Company

SENT VIA FEDEX

September 24, 2010

National Highway Traffic Safety Administration
Attention: George Person, Chief, Recall Analysis Division
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Re: 49 CFR Part 573; Recall of Freightliner (2002-2003MY) and Dodge (2003MY) Sprinter Intake Manifold

Dear Mr. Person:

This letter is submitted by Sprinter Engineering and Compliance Support, a division of Mercedes-Benz USA, LLC (MBUSA), on behalf of our parent company, Daimler AG, pursuant to 49 C.F.R. Part 573.6 (c)(10). This letter contains 1 document that was communicated to our dealers on the above subject and will be submitted in our regular Sprinter monthly mailing for the month of September, 2010.

Should you have any questions, please feel free to contact me at (843) 695-5057.

Sincerely,

Michael Scott
S&E Compliance Manager
Sprinter Engineering and
Compliance Support

Walther Bloch
Sprinter Engineering Support Mgr
Sprinter Engineering and
Compliance Support

Enclosure



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newschannel UPDATE

TO: Freightliner Sprinter Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

FROM: Thomas Brunner; Department Manager; Vehicle Compliance and Analysis; Engineering Services

DATE: June 4, 2010

RE: Recall Campaign 2010040002– Replace Engine Intake Manifold, Model 903, 904, Model Years 2002 - 2003

Daimler AG (DAG), the manufacturer of Sprinter vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2002 - 2003 Sprinter vehicles with regard to the Engine Intake Manifold. Daimler Vans USA, LLC therefore has initiated a recall of these vehicles.

Daimler AG (DAG) has determined that the engine intake manifold may develop corrosion in the Exhaust Gas Recirculation (EGR) portion of the engine intake manifold due to the high-sulfur content of certain diesel fuel. This situation could lead to exhaust gas leakage onto the fuel return line and/or dash panel silencer pad. If hot exhaust gases come into contact with either of these components, there is a potential for a fire in the engine compartment. To remedy this condition Dealers will replace the engine intake manifold.

The Recall Campaign is being launched today and the 10,681 affected vehicles will be flagged in VMI.

The recall will be conducted to replace the engine intake manifold. The repair time is 4.9 hours to install a new engine intake manifold. The installation rate is 100%.

A small allocation of replacement parts has been sent to each Freightliner dealer. Additional parts may be ordered as required.

A copy of the campaign bulletin is attached, and may also be found on SprinterTekInfo.

Owner notification will be mailed June 11, 2010.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

While we regret any inconvenience this causes, Daimler Vans USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-877-762-8267

