

October 6, 2009

To: U.S. and Canadian Distributors and FLLC Dealers

Attn.: General Service Manager

Subject: **Safety Recall 09C4**  
EPA07 DD15 Grid Heater

Attached is your copy of Safety Recall 09C4. Also attached is a list of engine serial numbers that, according to our records, are affected by Safety Recall 09C4.

Certain EPA07 DD15 engines will require reprogramming of the MCM with **v13.2** software (*or* higher) to disable the grid heater, and removal of the vehicle power and ground cables to the grid heater. The reprogramming includes new fuel injection strategy to retain the ability to start the engine in cold weather. If CPC software is not at **r4.03** (*or* higher), the CPC must be reprogrammed.

By reprogramming the MCM and removing the vehicle power and ground cables this will prevent excessive temperatures within the grid heater which can result in a fire internal to the engine compartment.

If any of these engines have been sold and delivered, it will be required that owners be notified of this Recall so corrective action can be taken. Owners can be notified by sending the attached owner letter. **However, Dealers must complete all outstanding Recalls prior to the sale or delivery of an engine. Dealers will be liable for any progressive damage that results from its failure to complete Recalls before sale or delivery of an engine.**

Instructions for indicating that Campaign 09C4 has been completed are noted in the Safety Recall Bulletin.

If you determine that any of the engines listed, are now located outside your area, or in the event you have any questions, contact Detroit Diesel.

The **Detroit Diesel Warranty System** can be utilized to determine if a particular engine serial number is affected by this campaign.

The attached Safety Recall Bulletin should be used when communicating this Recall to your service organization.

Sincerely,

*David P. Dole*

David P. Dole, Sr. Manager  
Warranty Operations