

Audi of America, Inc.



Audi

SAFETY RECALL CAMPAIGN ANNOUNCEMENT

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**Subject: Safety Recall 20Q3/J3
2006-2010 Model Year Audi A3 and 2008-2010 Model Year Audi TT and TT
Roadster Equipped with quattro®
Fuel Tank Ventilation Valve**

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This is to inform you that Audi will be notifying customers of a Safety Recall Campaign that requires the installation of an improved fuel tank ventilation valve on some model year 2006-2010 Audi A3 and 2008-2010 model year Audi TT and TT Roadster vehicles equipped with quattro®.

What Is The Problem?

When certain driving conditions are accompanied by high ambient temperatures, the fuel tank ventilation valve may not remain fully closed. If this happens, liquid fuel may enter the fuel tank venting system and migrate into the evaporative system, saturating the carbon canister. Should this occur while driving, the vehicle may experience performance issues (i.e., vehicle jerking) and the malfunction indicator lamp (MIL) in the instrument cluster could illuminate. In rare cases, fuel could leak from the evaporative system leak detection pump filter. A fuel leak, in the presence of an ignition source, can lead to a vehicle fire.

What does the repair involve and when will the repair be available?

Dealers will install an improved fuel tank ventilation valve assembly kit on affected vehicles. In addition to the repair instructions found in the 20Q3/J3 campaign circular, a video, with the details of this repair procedure is available on the Audi Academy under CRC/Certification, then select and complete course #940195. It is required to view this video prior to performing this repair on any vehicle, and, it is *mandatory* for technicians complete the campaign video viewing requirements via WebSource. If a dealership performs this campaign repair without first having completed this mandatory requirement, the dealership becomes fully responsible for covering all consequential damage/vehicle return/customer satisfaction issues relating to improper repair. In addition, we strongly encourage that only the shop foreman and lead technicians perform this repair until all required personnel have completed the training and are familiar with the details of the repair. Customer notification will begin on or about November 13, 2009, and on that date the 20Q3/J3 code will show open on affected vehicles.

Parts Allocation Information

Parts have already been allocated for inventory vehicles, the remaining parts for the customer vehicles are being allocated the week of November 2nd.

Audi Product Compliance