



Audi of America, Inc.

MANDATORY STOP-SALE ORDER

STOP-SALE ORDER FOR UPCOMING VOLUNTARY SAFETY RECALL 20Q3/J3

Effective immediately, some 2006-2010 model year Audi A3 quattro® vehicles and some 2008-2010 model year Audi TT/TT Roadster quattro® vehicles are under a mandatory stop-sale order.

**DO NOT SELL, LEASE OR DEALER TRADE
ANY OF THESE VEHICLES**

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**Subject: Mandatory Stop-Sale Order
Upcoming Voluntary Safety Recall 20Q3/J3
Fuel Tank Ventilation Valve**

Dear Audi Dealer Principal, Service Manager, Sales Manager, General Manager and Parts Manager:

Audi has notified the NHTSA of an upcoming voluntary safety recall affecting some 2006-2010 model year Audi A3 quattro® vehicles and some 2008-2010 model year Audi TT/TT Roadster quattro® vehicles. The affected A3 quattro® vehicles were produced from September 29, 2005 through July 30, 2009, and the affected TT/TT Roadster quattro® vehicles were produced from January 10, 2007 through August 26, 2009.

What is the problem?

The closing force of an internal spring of the fuel tank ventilation valve is not adequate enough to hold the valve closed under extreme conditions. During dynamic driving maneuvers, liquid fuel may enter the fuel tank venting system and migrate into the evaporative system, saturating the carbon canister. Should this occur while driving, the vehicle may experience performance issues (i.e., vehicle jerking) and the malfunction indicator lamp (MIL) in the instrument cluster could illuminate. In rare cases, fuel could leak from the evaporative system leak detection pump filter. A fuel leak, in the presence of an ignition source, can lead to a vehicle fire.

What will Audi do?

Audi is working diligently to acquire the parts and finalize the work procedure for this action. Additional information and instructions will be provided as soon as possible.



What should dealers do?

All dealers are asked to check their AIM report on September 29, 2009 to see if they have any in-stock vehicles affected by this recall. Only dealers with inventory vehicles affected by this action will see vehicles tagged with the 20Q3/J3 campaign on their AIM report. If an inventory vehicle does not appear on this report, it is not affected by this action.

- If you have an affected vehicle on the list, ***DO NOT*** sell, lease, or dealer-trade it.
- Please keep any affected vehicle in a secure area where it cannot be made available for sale, lease or trade.

When will repair information be available?

- Shortly, dealers will receive instructions on repairing affected vehicles.
- If a vehicle requires repair, dealers must complete the repair according to the instructions provided. Once repair is complete, the vehicle will be released from stop-sale hold. Affected dealers will be reimbursed for floor planning expenses related to the stop-sale hold vehicles while they are awaiting inspection/repair.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Thank you for your assistance in this important matter. If you have any questions or require additional assistance, please contact the Campaign Helpline at 1-800-741-2919.

Thank you for your help in this matter.

Audi Product Compliance

Frequently Asked Questions (FAQ) Voluntary Safety Recall 20Q3/J3

This FAQ is intended to provide supplementary information regarding this voluntary Safety Recall. For additional information, please refer to the Safety Recall circular that will be posted on ElsaWeb and on AccessAudi/ServiceNet.

■ What vehicles are affected?

In the United States, some 2006 – 2010 model year Audi A3 quattro® vehicles and some 2008 – 2010 model year Audi TT and TT Roadster quattro® vehicles. The affected A3 quattro® vehicles were produced from September 29, 2005 through July 30, 2009, and the affected TT/TT Roadster quattro® vehicles were produced from January 10, 2007 through August 26, 2009.

■ What is the problem and what can happen?

The closing force of an internal spring of the fuel tank ventilation valve is not adequate enough to hold the valve closed under extreme conditions. During dynamic driving maneuvers, liquid fuel may enter the fuel tank venting system and migrate into the evaporative system, saturating the carbon canister. Should this occur while driving, the vehicle may experience performance issues (i.e., vehicle jerking) and the malfunction indicator lamp (MIL) in the instrument cluster could illuminate. In rare cases, fuel could leak from the evaporative system leak detection pump filter. A fuel leak, in the presence of an ignition source, can lead to a vehicle fire.

■ Can I drive the vehicle until it is repaired?

Affected vehicles can continue to be driven as usual until the inspection/repair is conducted. If you can smell fuel in your vehicle, customers are advised to proceed immediately to the nearest authorized Audi dealer or qualified workshop if they believe that it is safe to do so in order to have the fuel system on the vehicle inspected.

■ How many vehicles are affected and when will customer notification begin?

There are approximately 10,200 affected vehicles in the United States. A customer notification is anticipated to begin in November 2009.

■ What exactly will be repaired on the vehicle?

Audi dealers will replace the fuel tank ventilation valve on the affected vehicles with an improved valve when this new valve becomes available.

■ Is a loaner vehicle being covered under this action?

Dealers with customers needing alternate transportation should refer to the existing alternate transportation program. If a service loaner is not available, please refer the customer to Audi Customer Relations at 800-253-2834.

■ Is towing covered under this action?

Roadside Assistance is offered at no charge by calling Audi Roadside Assistance at 800-411-9988.

■ When will this repair be available?

When sufficient parts stock is available, owners of affected vehicles will be notified. Dealer and owner notification is anticipated to begin in November 2009.

■ Who can the customers contact for more information or to see if their vehicle is affected?

Customers should contact Audi Customer Relations at 800-253-2834.