

# DAIMLER

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

December 2, 2009

Dan Smith  
Associate Administrator for Vehicle Safety  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

**Re: Defect Information Report - Supplemental Report No. 1  
09V-376, FL-559, IMMI Roll Tek Side-Roll Protection Systems**

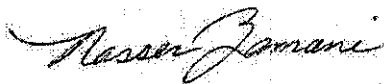
Mr. Smith,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed to dealers and purchasers.

- (c)(3) Total number of vehicles potentially affected: 14
- (c) (8)(ii) Communications sent to dealers: posted November 25, 2009  
Communications sent to owners: will be mailed by December 8, 2009
- (c) (10) Copies of Communications sent to owners and dealers are attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Michael Mason, CAL-OSHA  
Enclosure  
Certified Mail#70023150000414054950

A Daimler Company

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## Subject: IMMI RollTek Side-Roll Protection Systems

**Models Affected:** Specific Freightliner Cascadia model vehicles manufactured September 26, 2007, through June 16, 2008, with Indiana Mills & Manufacturing RollTek side-roll protection systems.

### General Information

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, has decided that a defect that relates to motor vehicle safety exists on the vehicles mentioned above.

There are 14 vehicles involved in this campaign.

The roll sensor designed to detect vehicle pitch and control the deployment of the system's seatbelt pretensioner and side air bag may have a manufacturing defect. A defective sensor may cause the system to deploy inadvertently, resulting in possible personal injury.

The sensors will be inspected and replaced as needed.

### Additional Repairs

Dealers must complete all outstanding recall and field service campaigns prior to the sale or delivery of a vehicle. A Dealer will be liable for any progressive damage that results from its failure to complete campaigns before sale or delivery of a vehicle.

Owners may be liable for any progressive damage that results from its failure to complete campaigns within a reasonable time after receiving notification.

### Work Instructions

Please refer to the attached work instructions. Prior to performing the campaign, check the vehicle for a completion sticker (Form WAR260).

### Replacement Parts

Replacement kits are now available and can be obtained by ordering the kit number(s) listed below from your facing Parts Distribution Center. **IMPORTANT: Exactly eight (8) RollTek modules require replacement. Kit orders must include the serial number of the module and the vehicle serial number. Kits may be ordered with a "Warranty order" and the freight may be included on claims without additional authorization. The freight invoice must be available upon request.**

If our records show your dealership has ordered any vehicles involved in campaign number FL559A-C, a list of the customers and vehicle identification numbers will be available on AccessFreightliner.com. Please refer to this list when ordering parts for this recall.

# Recall Campaign

Daimler Trucks  
North America LLC

November 2009  
FL559A-C  
NHTSA #09V-376

Table 1 - Replacement Parts for FL559A-D

25-FL559-000 through 25-FL599-002

Campaign Number	Kit Number	Part Description	Part Number	Qty. per Kit	Suggested Wholesale*
FL559A (Driver-Side, with Front Air Bag)	25-FL559-000	ROLLOVER DRIVER W/AB	IMM A38282 019	1 ea	\$2,608.31 U.S. \$2,738.73 CAN
FL559B (Driver-Side, No Air Bag)	25-FL559-001	ASY-ROLL PROTECT,DRI	IMM A38282 018	1 ea	\$2,201.40 U.S. \$2,311.47 CAN
FL559C (Driver and Passenger-Side, No Air Bag)	25-FL559-002	ASY-ROLL PROTECT,DRI	IMM A38282 020	1 ea	\$2,153.61 U.S. \$2,261.29 CAN

\* Please charge all Direct Warranty Customers the above-listed price for the kit, as they are authorized to perform their own Recalls.

Table 1

## Removed Parts

Please follow Warranty Failed Parts Tracking shipping instructions for the disposition of all removed parts.

## Labor Allowance

Table 2 - Labor Allowance

Campaign Number	Procedure	Time Allowed (hours)	SRT Code	Damage Code
FL559A-C	Inspect serial number on RollTek seat base mounted modules, driver-side (all vehicles FL559A-C) and, if applicable, passenger-side (FL559C only)	0.2	996-0794C	000-Inspected
FL559AB	Inspect RollTek seat base mounted module(s), and replace driver side only	0.4	996-0794A	000-Modifiedx
FL559C	Inspect and replace RollTek seat base mounted modules, driver and passenger side	0.7	996-0794B	000-Modifiedx

Table 2

**IMPORTANT:** When the recall has been completed, locate the base completion label in the appropriate location on the vehicle, and attach the red completion sticker provided in the recall kit (Form WAR260). If the vehicle does not have a base completion label, clean a spot on the appropriate location of the vehicle and first attach the base completion label (Form WAR259). If a recall kit is not required or there is no completion sticker in the kit, write the recall number on a blank sticker and attach it to the base completion label.

## Claims for Credit

You will be reimbursed for your parts, labor, and handling by submitting your claim through the Warranty system within 30 days of completing this campaign. Please reference the following information in QuickClaim®:

- Claim type is **Recall**.
- In the FTL Authorization field, enter the campaign number and appropriate condition code (e.g. **FL559A**, **FL559B**, etc.).
- In the Primary Failed Part Number field, enter **25-FL559-000**.

- In the Parts field, enter the appropriate kit number(s) as shown in the Replacement Parts Table. **IMPORTANT: Exactly eight (8) RollTek modules require replacement. Kit orders must include the serial number of the module and the vehicle serial number. Kits may be ordered with a "Warranty order" and the freight may be included on claims without additional authorization. The freight invoice must be available upon request.**
- In the Labor field, first enter the appropriate SRT from the Labor Allowance Table. For administrative time, enter SRT 939-0010A for 0.3 hours.
- **Reimbursement for Prior Repairs.** When a customer asks about reimbursement, please do the following.
  - Accept the documentation of the previous repair.
  - Make a brief check of the customer's paperwork to see if the repair may be eligible for reimbursement. (See the "Copy of Owner Letter" section of this bulletin for reimbursement guidelines for this recall.)
  - Contact the Warranty Campaigns Department for a decision and authorization number.
  - Include the approved amount on your claim in sublet/outside purchases.
  - In the claim story, first note the authorization number and that the claim includes a reimbursement request.
  - Retain the documentation and provide it to Warranty Campaigns or Claims Processing if requested.
  - When your claim is paid, reimburse the customer the appropriate amount.

**IMPORTANT:** ServicePro® must be viewed prior to performing the recall to ensure the vehicle is involved and the campaign has not been previously completed. Also, check for a completion sticker prior to beginning work.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, Web inquiry at [AccessFreightliner.com](http://AccessFreightliner.com) / Support / Submit an Inquiry, or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information.

To return excess kit inventory related to this campaign, U.S. dealers must submit a Parts Authorization Return (PAR) to the Memphis PDC. Canadian dealers must submit a PAR to their facing PDC. All kits must be in resalable condition. PAR requests must include the original purchase invoice number.

The letter notifying vehicle owners is included for your reference.

Please note that the National Traffic and Motor Vehicle Safety Act, as amended (Title 49, United States Code, Chapter 301), requires the owner's vehicle(s) be corrected within a reasonable time after parts are available to you. The Act states that failure to repair a vehicle within 60 days after tender for repair shall be prima facie evidence of an unreasonable time. However, circumstances of a particular situation may reduce the 60 day period. Failure to repair a vehicle within a reasonable time can result in either the obligation to (a) replace the vehicle with an identical or reasonably equivalent vehicle, without charge, or (b) refund the purchase price in full, less a reasonable allowance for depreciation. The Act further prohibits dealers from selling a vehicle unless all outstanding recalls are performed. Any lessor is required to send a copy of the recall notification to the lessee within 10 days. Any subsequent stage manufacturer is required to forward this notice to its distributors and retail outlets within five working days.