



Engine control unit ground screw tightening
Models: M.Y. '10 F1098S STREETFIGHTER
Recall Bulletin RCL-09-006

Date: Tuesday, September 22, 2009
To: Dealer Principal, Service Manager, North American Dealer Network
From: Austin Gray, Technical Director; Jonathan LaForte, Technical Manager

Important: All Dealer Principals, Service Managers, and Parts Managers should read and initial this notice.

Dear Service Manager,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

NHTSA Campaign I.D. Number: XXX
Transport Canada Safety Recall I.D. Number: XXX

Ducati Motor Holding S.P.A. has determined that a safety related defect exists on some M.Y. 2010 F1098 Streetfighter S motorcycles. These motorcycles may have an improperly torque engine control unit ground screw.

Description of the technical issue:

- Ducati Motor Holding S.P.A. has determined that certain F1098 Streetfighter S motorcycles may exhibit possible intermittent erratic operation and stalling of the motorcycle.

Description of the technical problem diagnosis:

- Improper tightening of the engine control unit ground screw.

Description of the technical issue solution:

- Tighten engine control unit ground screw to 12 Nm.

Description of remedy:

- The dealer will check the VIN list, as shown in the attached documents according to the model: F1098S Streetfighter and properly tighten the engine control unit ground screw.

Replacement part:

- In production there has been no change to the part number.



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Technical solution implementation:

- In production motorcycles from frame # ZDMF100AA9B002437 have the repair implemented.
- The frame numbers specified in the tables below must be repaired by immediately recalling the vehicles delivered to final customers, during the pre-delivery inspection; and checking all unsold vehicles in your stock.

Affected VIN range requiring application of the technical solution:

<i>MODELS</i> (only USA and CDN)		
<i>Model</i>	<i>from frame no.</i>	<i>to frame no.</i>
<i>STREETFIGHTER S</i>	ZDM11BEW6AB000055	ZDM11BEW7AB002056

Customer notification:

Ducati North America, Inc. will notify all known owners of affected vehicles directly by First Class mail. A sample copy of the owner notification letter is enclosed for your information.

Vehicle allocation:

Prior to owner notification, we will furnish you a list of affected vehicles
 (See attached Affected VIN List)

Limitation on sale or lease of certain vehicles:

Section 154(d) of National traffic and Motor Vehicle Safety Act of 1996 mandates that dealers correct, prior to sale or lease, any vehicle which contains a defect relating to motor vehicle safety. It is therefore mandatory that any vehicle in your inventory affected by this recall be corrected prior to sale or lease.

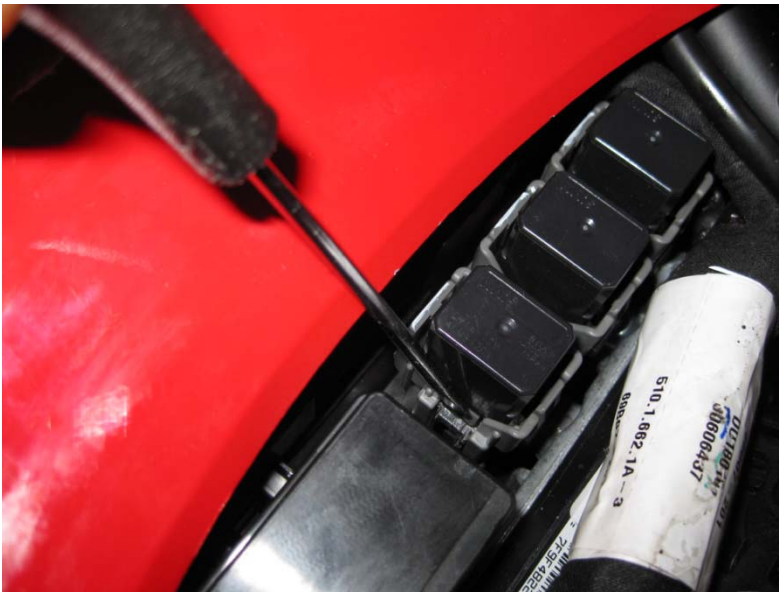


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REPAIR INSTRUCTIONS:

Special tools: No special tools are required.

- 1) Remove the seat
- 2) Remove the relay mount as shown





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3) Tighten the screw to the specified torque (12NM), as shown:



4) Refit any removed parts.



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Time allowance and reimbursement procedure:

A warranty claim must be submitted in ARCO using the following codes:

Claim type	PC
Subgroup	0
Fault code	061
Safety code	A
Campaign number	C7
Product line	1 for Streetfighter S
Subject	0
Labor operation (18 mins)	035

- ***Please note that it is necessary to enter each repair under warranty as an individual warranty claim, using the specified fault and labor codes. This process ensures that this recall campaign has been completed and will be correctly reported to government agencies. Claims submitted under normal warranty will be rejected.***

Campaign authorization:

Ducati North America, Inc. will mail a notification letter to all known owners. If a customer does not present this notification letter, it is important that you confirm the eligibility for recall status on the ORACLE portal (Dealer Bikes -> Recall Campaign), before you commence work. Reimbursement requests for duplicate recall campaign repairs will not be accepted.

Dealer obligation:

This program is designed to complete the necessary repairs and to achieve owner satisfaction. Therefore, we ask you to take prompt and courteous action in accordance with these directives.

Please provide a copy of this communication to every person in your dealership who has recall-related responsibilities.

Thank you for your cooperation.

Ducati North America, Inc.
Service Department

Affected VINs

ZDM11BEW6AB000055
ZDM11BEW8AB000056
ZDM11BEW1AB000593
ZDM11BEW3AB000594
ZDM11BEW5AB000595
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