



MONACO RV

A NASTAR COMPANY

October 12, 2009

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**

**Recall Campaign No. 09V000 US Units  
Recall Campaign No. 09-267000 CN Units  
Monaco File R09001**

**Re: Safety Recall – Tire & Loading Information Label**

Dear Monaco RV, LLC Dealer:

Monaco RV, LLC has decided that certain vehicles fail to conform to the requirements of the Federal Motor Vehicle Safety Standard No. 110 / Canada Motor Vehicle Safety Regulation No. 110. The affected vehicles are certain Holiday Rambler 2010 Campmaster; R-Vision 2010 Trail Cruiser Classic, Trail Cruiser Ultra Lite, Trail Lite Travel Trailer, Trail Sport, and Trail Lite Crossover travel trailers manufactured from September 26, 2008 through August 1, 2009 and shipped to dealers between June 26, 2009 and August 20, 2009.

A copy of the notification letter that is being sent to owners is enclosed.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay. In the owner letter, customers are instructed to contact Monaco RV, LLC Customer Service (877-466-6226) or the Recall Hotline (800-685-6545) if on the agreed service date or within 3 days of the agreed date the dealer does not remedy the condition.

**THE ISSUE**

Monaco has become aware that the Tire and Loading Information Label was printed with incorrect information. The weight listed for cargo exceeds the actual cargo carrying capacity of the trailer. The weights were calculated without factoring in the unloaded weights of the vehicles. This incorrect information could lead to an overloading situation that could cause or contribute to the failure of frame components; possibly resulting in a sudden tire blowout or other failure which could result in a loss of control of the unit.

**AFFECTED UNITS**

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units with corrected Tire & Loading Information Labels enclosed. *Federal law requires that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

**THE REPAIR**

The remedy will involve placing the enclosed corrected Tire & Loading Information Label on the travel trailer. Please review the repair instructions for the labor operation code and labor time

allowance. The Tire & Loading Information Labels will be supplied with the owner letter and recall card to the current registered owner in Monaco's database. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at the dealer hotline (877-332-9239) and refer customers and non dealers to call 877-466-6226.

The vehicle owner is responsible for having this service action performed. Monaco RV, LLC specifically excludes coverage of incidental damages that may result from failure to have this recall performed. Please have this recall performed as soon as possible.

### **DEALER CAMPAIGN RESPONSIBILITY**

All unsold new/used vehicles in dealer's possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new/used vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin. Please also notify Monaco RV, LLC of any such owner for whom you have received notification.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made *before* selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,



Michael R. Becker  
Customer Service Manager  
Monaco RV, LLC

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