



SAFETY RECALL BULLETIN

SUBJECT:		No:	SR-09-003
SEAT AIR BAG BRACKET ANCHOR — SAFETY RECALL CAMPAIGN		DATE:	September, 2009
		MODEL:	See below
CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input type="checkbox"/> SALES MANAGER

PURPOSE

On affected vehicles, some seat-mounted side airbag frames may have an insufficiently welded airbag retainer bracket. If this retainer bracket is not sufficiently welded to the frame, the seat mounted side airbag may not properly deploy in a side impact. This bulletin describes inspection procedures to verify the weld condition at the airbag retainer bracket on both driver's and front passenger's seats. If the weld is insufficient, replace the seatback assembly.

AFFECTED VEHICLES

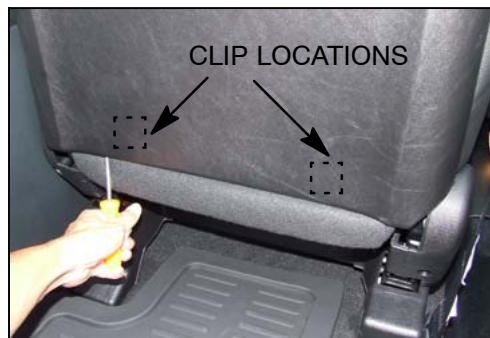
Certain 2010 Endeavors

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign.

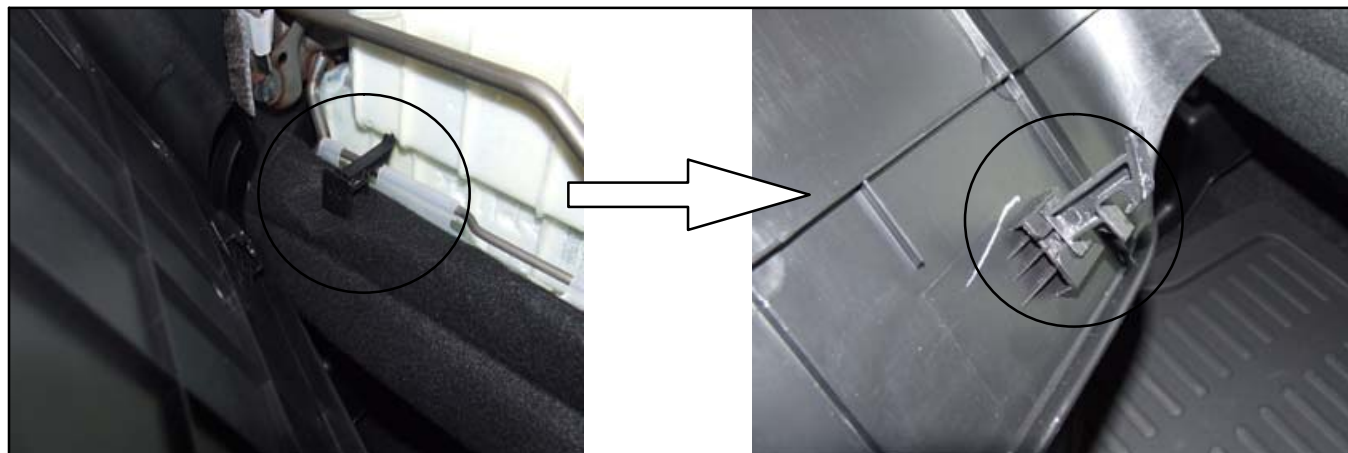
REQUIRED OPERATIONS

1. Remove the seatback panel as follows:



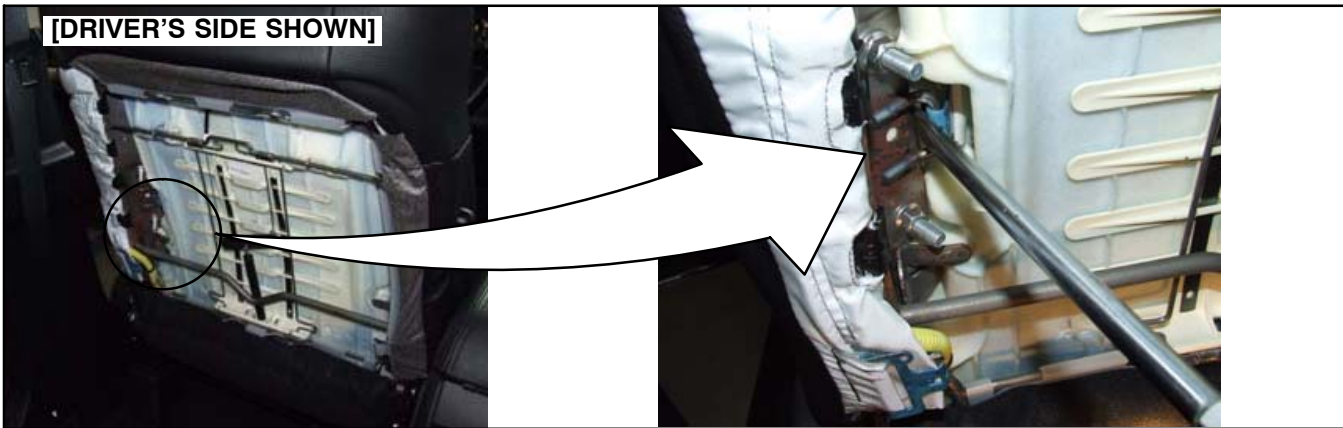
- a. Insert a trim stick or screwdriver between the seatback panel and lower edge of the seat, and push toward the center of the seat to unseat the two lower clips securing the panel on each side.
- b. Pull the lower edge of the panel out and slide the panel downward to remove it. If necessary, strike the top center of the panel to release the upper clips.

2. Remove the two clips from the lower section of the seatback, and reinstall them on the panel as shown below.



3. Inspect the side airbag anchor welds as follows:

- a. Use a large flat-tip screwdriver 12" in length. Insert the screwdriver between the seatback frame and the anchor hook.



- b. Grasping the screwdriver firmly, pull it inboard (toward the center of the vehicle) with 5–6 kg (11–13 ft/lb) of force just until the seat frame flexes slightly, **so that the handle end of the screwdriver moves approximately 10mm.**

⚠ CAUTION

USE ONLY 5–6 KG (11–13 FT/LB) OF FORCE. DO NOT PULL WITH EXCESSIVE FORCE!



- c. **If the bracket welds crack or break, replace the seatback.** Follow the seatback replacement procedures in Group 52B of the 2010 Endeavor service manual. Please notify Tech Line if seat back replacement is necessary. Retain the packaging of the new seatback to return the old seatback.
4. **If the bracket weld does NOT crack or break,** reinstall the seatback panel as follows:
- a. Confirm the two lower clips are installed on the seatback.
- b. With the bottom of the seatback panel angled slightly rearward, insert the upper portion of the panel into the seatback. Be sure that the upper clips are engaged.
- c. Place your hands on the lower portion of the panel and push until the lower seatback clips engage the seat frame.

- d. Pull gently on the edges of the panel to confirm secure installation. Check around the panel for any protruding material. (Adjust panel installation as necessary.)

5. Repeat this procedure on the other front seat.

PARTS INFORMATION

Use the genuine Mitsubishi Parts listed below.

IMPORTANT: Retain the packaging of the new seatback to return the old seatback.

Driver's Side

Description	Color / Type	Part Number
Seatback Assembly, LH, non-power seat	Black / Fabric	6901B047XA
Seatback Assembly, LH, non-power seat	Black / Fabric	6901B047XB
Seatback Assembly, LH, non-power seat	Brown / Fabric	6901B047YA
Seatback Assembly, LH, non-power seat	Brown / Fabric	6901B047YB
Seatback Assembly, LH, Power Seat	Black / Leather	6901B051XA
Seatback Assembly, LH, Power Seat	Brown / Leather	6901B051YA

Passenger's Side

Description	Color / Type	Part Number
Seatback Assembly, LH, non-power seat	Black / Fabric	6901B048XA
Seatback Assembly, LH, non-power seat	Black / Fabric	6901B048XB
Seatback Assembly, LH, non-power seat	Brown / Fabric	6901B048YA
Seatback Assembly, LH, non-power seat	Brown / Fabric	6901B048YB
Seatback Assembly, LH, Power Seat	Black / Leather	6901B052XA
Seatback Assembly, LH, Power Seat	Brown / Leather	6901B052YA

RECALL CLAIM INFORMATION

Enter as a RECALL CLAIM on the MDL. When entering the recall claim, be sure to select the applicable "Repair Performed" from the drop-down list. Sample claim screens are shown on the following pages. The main campaign labor operation number is **C0905M__**. The last two characters will depend on the **actual repair performed** of these four possible scenarios:

C0905M 01 Inspection Only with No Replacement Needed – 0.4 hr.

C0905M 02 Inspection & Driver's Seatback Replaced – 0.8 hr.

C0905M 03 Inspection & Passenger's Side Seatback Replaced – 0.8 hr.

C0905M 04 Inspection & both Driver's & Passenger's Side Seatbacks Replaced – 1.6 hrs.

In the extremely few situations where it is necessary to replace the seatback(s), please be sure the customer is provided a rental vehicle at no charge. The shipping time to receive the replacement seatback(s) could be up to several days.

Do not scrap replaced parts. Retain all replaced seatbacks for the standard retention period (30 days from end of month statement date)

Mitsubishi Motors North America, Inc.

The information contained in this bulletin is subject to change. For the latest version of this document, go to the Mitsubishi Dealer Link, MEDIC, or the Mitsubishi Service Information website (www.mitsubishitechinfo.com).

Header Section: Certain 2010 Endeavor seat side air bag anchor bracket inspection

Service Warranty

MITSUBISHI DEALER LINK

Claim Entry Vehicle Information

Campaign Information

Campaign Operation No: **C0905M** Enter As Sublet TSB

Miles/Km:

VIN: **4A.....** Repair Date:

Service Technician: Emp No:

Spec Value * Duplicate Recall *

Dealer: 99320 Ref No: VIN:

Claim No: Adj: Claim Status: Incomplete Model and Year:

Save & Continue Main Menu

Enter the first 6 characters of the campaign labor operation. The last 2 characters will be based on the actual REPAIR PERFORMED that is selected from the drop-down list on another part of the page.

This campaign is for certain 2010 Endeavor vehicles. All involved vehicles require an inspection of both front seats' side airbag anchor brackets. **Check the Superscreen each time, to be certain of a VIN's eligibility.** Less than 550 vehicles are involved nationwide.

NOTE: In the extremely few situations where it is necessary to replace the seatback(s), please be sure the customer is provided a rental vehicle at no charge. The shipping time to receive the replacement seatback(s) could be up to several days.

Special Sublet Selection

Select	Labor Operation	Labor Operation Description	Amount
<input type="checkbox"/>	SHO	SPECIAL HANDLING ORDER	SHO Parts Order <input type="text"/>
<input type="checkbox"/>	RENTACAR	RENTAL CAR CHARGES	Days <input type="text"/> Reason <input type="text"/> Rental Company <input type="text"/> Invoice Number <input type="text"/>
<input type="checkbox"/>	95300040	FREIGHT CHARGES	Freight Company <input type="text"/> Invoice Number <input type="text"/>
<input type="checkbox"/>	95200040	TOWING CHARGES	Towing Company <input type="text"/> Invoice Number <input type="text"/>

CLAIM EXAMPLE: SEAT SIDE AIRBAG ANCHOR BRACKET – PARTS SECTION

Recall Claim
warranty Claim

Claim Entry Vehicle Information e-Reports DMS Interface PQR/VQR

Add Page - Parts Information

You must inspect the seat side airbag anchor bracket on both sides of all involved vehicles to determine if a replacement is necessary. There are 4 possible conditions. The vast majority will simply be inspection of both sides with no replacement needed. The other 3 scenarios are:

- Inspection and Driver’s Side Seatback Replaced
- Inspection and Passenger’s Side Seatback Replaced
- Inspection and both Driver’s and Passenger’s Side Seatbacks Replaced

There are no parts required for inspection only claims. If a seatback must be replaced, refer to the PARTS INFORMATION section of this recall bulletin and to the related RO to confirm the correct part number. Several part numbers are possible, due to seat type and seat color.

LABOR SECTION:

Recall Claim
Warranty Claim

Claim Entry Vehicle Information e-Reports DMS Interface PQR/VQR

Add Page - Labor Information

Parts Cancelled; Claim Note: These entries will automatically be filled in based on the actual repair performed you selected on the initial entry screen.

Delete Sublet	Description	Qty	Hours / Total Labor	Total Labor
	WOOD CK SIDE MIRROR	1	??	

The recall labor operation number is determined by selecting the actual inspection and the **Repair Performed** from the drop down list on the initial recall claim entry screen.

Labor Time and Number for the Repair Performed

- C0905M01 – Inspection Only – 0.4 hr.
- C0905M02 – Insp & Replace Driver’s Seatback – 0.8 hr.
- C0905M03 – Insp & Replace Passenger Seatback – 0.8 hr.
- C0905M04 – Insp & Replace Both Seatbacks – 1.6 hrs.

Update Finish PWA Main Menu Cancel Changes