



TRUCKS
Nissan Diesel America, Inc.

Date: October 5, 2009

To: Dealer Principal
Dealer Service Manager

From: Service Operations Department

Re: Notification Letter for Voluntary Safety Recall Campaign # 09V-337

Nissan Diesel America, Inc. has determined that a defect, which relates to motor vehicle safety, exists with specific 2007 and 2008 Model Year UD3300 model vehicles modified with dual steering by either Pioneer Drive LLC or Fontaine Modification Co as Intermediate Manufacturers.

The right side steering drag link installation directional position and the steering stop adjustment on the listed VIN's may be incorrect after the dual steering modifications were completed by the intermediate manufacturers as follows.

- The right side steering drag link may have inadvertently been installed in the reverse position during the installation of the dual steering system.
- The steering stop adjustment may not have been properly adjusted after the dual steering system modification was completed.

Incorrect installation of the right side steering drag link and/or improper adjustment of the steering stops could allow the tire to contact the right side steering drag link during a full left turn. Continued operation with the right front tire contacting the right side steering drag link may result in structural weakening and bending of the drag link. This could result in a loss of steering control and/or cause a vehicle crash without warning to the vehicle operator.

As a remedy, the drag link will be inspected and replaced as required and the steering stops adjusted.

Dealers are requested to proceed immediately to make the necessary repair to the affected vehicles in inventory. It is a violation of federal law for a dealer to deliver a new or used motor vehicle covered by a recall notice until the recall remedy has been performed. Owners of affected vehicles will receive an "Authorization for Recall Notification Service" card. This postage pre-paid card must be filled out correctly and returned to the address on the card indicating whether the vehicle was repaired, transferred, sold, etc. (refer to the UD Warranty Policies & Procedures Manual, Part III, Section 1). For vehicles without an "Authorization for Recall Service" card, check the vehicle identification number with the Vehicle Service Notification screen of the NDAINET Warranty Claim System menu.

Federal regulations require that all vehicle lessors must notify all lessees within ten (10) days of receiving this notice.

Repairs to correct this condition consist of inspecting the right draglink directional installation and adjusting the steering stops. We estimate that approximately 1.5 hours will be required to complete the repairs. After the repairs have been performed, please return the postage prepaid "AUTHORIZATION FOR RECALL SERVICE" card to Nissan Diesel America, Inc. Service Operations Department.

All owners of affected vehicles will be notified by mail to schedule an appointment with an authorized UD Truck Dealer to have this safety recall performed free of charge.

Please find the following information enclosed with this letter:

- Recall Bulletin # 09V-337 dated October 5, 2009.
- Customer Notification Letter dated October 12, 2009.
- Excel Worksheet with involved VIN's and locations.
- Campaign Recall Completion Labels.
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Complete details and procedures for this safety recall may be found in Recall Bulletin # 09V-337 issued with this letter. Recall Bulletin # 09V-337 is also posted on the Service website of the NDAINET and additional copies of the bulletin are available upon request. Any questions concerning this safety recall may be directed to the Technical Support Manager or any of the Service Operations staff at Nissan Diesel America, Inc.

C O R P O R A T E O F F I C E S

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