

SERVICE PROCEDURE

**G-09504
SEPTEMBER 2009**

**SUBJECT: SAFETY RECALL
ELECTRONIC RELAY BOARD on certain BE, CE,
FE, and RE bus models built 2/1/08 thru 7/6/08 with
Trans/Air EC2.5 or EC3.0 air conditioning systems**

DEFECT DESCRIPTION

An electronic relay board in the Trans/Air air conditioning system may produce electrical arcing and overheating possibly causing a vehicle fire potentially resulting in property damage, personal injury, or death.

MODELS INVOLVED

This Safety Recall involves certain BE, CE, FE, and RE model buses built 2/1/08 thru 7/6/09 with Trans/Air EC2.5 or EC3.0 air conditioning systems.

The suspect Trans/Air air conditioning systems have Navistar feature codes 48AAN, 48AAP, 48AAR, 48AAS, 48CDZ, 48CGN, 48CGP, 48CTB, 48CUD, 48GGL, 48GGY, 48TZY, 48USX, 48USZ, 48UTC, or 48UTT.

PARTS INFORMATION

Repair parts are specified in the enclosed Trans/Air service bulletin 09-002.

SERVICE PROCEDURE

WARNING! PARK VEHICLE ON HARD FLAT SURFACE, TURN THE ENGINE OFF, SET THE PARKING BRAKE AND BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY AND/OR DEATH.

WARNING! ALWAYS WEAR SAFE EYE PROTECTION WHEN PERFORMING VEHICLE MAINTENANCE. FAILURE TO DO SO MAY RESULT IN SERIOUS EYE INJURY.

WARNING! REMOVE GROUND CABLE FROM NEGATIVE TERMINAL OF MAIN BATTERY BEFORE SERVICING ANY ELECTRICAL COMPONENTS. ALWAYS CONNECT THE GROUND CABLE LAST. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY, AND/OR DEATH.

1. Use the enclosed Trans/Air service bulletin 09-002 to repair the electronic relay board.
2. Return replaced EC3.0 relay board to Trans/Air as specified in the enclosed Trans/Air service bulletin 09-002.

END OF SERVICE PROCEDURE

LABOR INFORMATION

Trans/Air is handling the reimbursement for labor expenses. Follow the instructions provided in the enclosed Trans/Air service bulletin 09-002.

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

DO NOT REMOVE
INTERNATIONAL
Campaign No.
VIN
Eng.#
COMPLETED
Service Location Code #
DO NOT REMOVE

ADMINISTRATIVE/DEALER RESPONSIBILITIES

WARRANTY CLAIMS

Note: This recall is being administered by Trans/Air. Recall warranty claims for parts and labor are to be filed directly with Trans/Air. Do not file claims with Navistar.

UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

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EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

NAVISTAR, INC