



WHEN YOU KNOW THE DIFFERENCE™

August 20, 2009

To: Newmar Dealer

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: 09V-260

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motorhomes.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall and are instructed to contact Newmar Corporation if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Following engineering analysis of a field report, Newmar has determined that a potential shock and fire hazard exists in specific isolated 2008-2009 All Star ME, 2009-2010 Dutch Star DP, 2008 Kountry Star DP, and 2008-2009 Ventana DP motorhomes manufactured between April 16, 2007 and April 22, 2009.

The ground cable for the electric leveling jacks is improperly sized and may result in an overloaded conductor during operation of the leveling system. Overloaded conductors

experience internal overheating and may fault creating an electric shock hazard. Overheating along with electric arcing may generate sufficient heat to ignite nearby material.

These motorhomes require immediate service. Continued use poses a safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Please reference TSB 363, dated July 24, 2009.

RECALL KIT 09V-260 PARTS INFORMATION

<u>DESCRIPTION</u>	<u>PART NO.</u>	<u>MSRP (US)</u>
2'-2 AWG Black Cable	24196	\$3.08
(1) 3/8" Ring Terminal	22406	\$0.24
(1) 1/4" Ring Terminal	10600	\$0.22

REIMBURSEMENT

<u>DESCRIPTION</u>	<u>FLAT RATE CODE</u>	<u>TIME ALLOWED</u>
Grounding Cable Remedy	09V-260	0.5 Hours

Thank you for your cooperation.

Sincerely,

Newmar Corporation

Enclosure