

DATE: July, 2009

TO: NCBS
Address
City, State Zip Code

Subject: *Elkhart Coach*– Carrier K410 Condenser Fan Assembly Recall
NHTSA Recall # 09V-146

Dear Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Elkhart Coach has decided that a defect which relates to motor vehicle safety exists in certain vehicles it manufactured equipped with Carrier K410 Condenser Fan assemblies. This decision was based on information provided by Carrier that a defect exists in some of the K410 Condenser Fan Assemblies shipped before December 11, 2008; for installation in commercial buses. *Elkhart Coach* installed these K410 Condenser Fan Assemblies in vehicles that it manufactured from September 2008 through November 2008.

The Problem:

Analysis of the potential safety issue determined that the cover component for some K410 condenser assemblies may interfere with the coil header when the cover is placed on the unit assembly. The interference prevents the cover from resting on the mounting surface, creating a gap between the cover and the unit assembly. This issue results in a condition that will not permit the cover fasteners to securely clamp the cover to the unit assembly, which may cause the cover of the rooftop condenser unit to detach from the unit which could result in serious injury to persons in the vicinity of the bus.

Affected Vehicle Models:

<u>Model</u>	<u>Model Years</u>
<i>ECH</i>	2008-2009

WHAT WE WILL DO

Elkhart Coach in cooperation with Carrier, will provide owners of all covered K410 Condenser Fan Assemblies a rework for the potential defect at no charge for parts or labor. The rework consists of affixing a spacer to the K410 kit to insure the cover makes proper contact with the unit frame; changing the fasteners that secure the unit cover to the frame to hex head screws with fender washers to increase the load bearing area under the screw head; and applying loctite to the screw threads to further mitigate the possibility of the screws loosening.

WHAT YOU SHOULD DO

A total of 5 recalled units have all been identified as MNDOT Units, and we have determined the owners' contact information through review of the warranty activation forms. Carrier and Elkhart Coach will handle the cost of the repair, but some owners may need your help in arranging the required service, especially since NCBS is an authorized Carrier Dealer where the retrofit work can be completed. We are sending notifications out to the MNDOT Contacts with instructions to contact Carrier for the service. The specific Buses that are associated with this recall are:

Unit	VIN	Carrier Model
1163	1FD4E45P48DB51746	AAT332/8
1167	1FD4E45P88DB51748	AAT322/9
1174	1FD4E45PX8DB51749	AAW365/5
1237	1FD4E45PX8DB56899	AAW365/41
1263	1FD4E45P59DA15698	AAW365/2

If *Elkhart Coach* or Carrier fails or is unable to remedy this defect without charge and within a reasonable period of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.”

Your safety and satisfaction with your *Elkhart Coach* product are important to us and we regret any inconvenience to you.

Sincerely,

Noel Townsend
Quality Supervisor