



VOLKSWAGEN DEALERSHIP COMMUNICATION

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager
and Warranty Administrator

Name

Title

Subject: Safety Recall 66D6/S5
2007 - 2009 MY Volkswagen Touareg
Roof Edge Spoiler

Product Department
Compliance

August 2009 Date

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Safety Recall 66D6/S5

Safety Recall 66D6/S5

This is to inform you of the launch of Safety Recall 66D6/S5, affecting some 2007-2009 model year Volkswagen Touareg "facelift" vehicles.

What is the problem?

The fastening struts on the roof edge spoiler have the potential to develop cracks over time, causing the spoiler to become loose and, in rare cases, detach from the vehicle without warning, even though initially the spoiler may feel secure. If this happens, the spoiler could cause injury by striking persons outside the vehicle or could become an obstacle to other drivers, possibly resulting in a crash. Volkswagen is not aware of any cases of this happening in the North American market.

What will be repaired on the vehicle?

Dealers will install reinforcement wedges to the roof edge spoiler.

When Will This Repair Be Available?

- Parts allocation will take place prior to customer notification.
- Dealers will be notified on or about August 29, 2009.
- Owner notification is scheduled on or about August 31, 2009.
- The 66D6 code will show open on affected vehicles on or about August 31, 2009.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Thank you for your assistance in this important matter. If you have any questions or require additional assistance, please contact the Campaign Helpline at 1-800-741-2919.

Volkswagen Product Compliance

IMPORTANT!

To ensure that ALL of your personnel are aware of this recall before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc.