



Michael A. Berardi
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Ford Customer Service Division

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June 16, 2009

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD - Compliance Recall 09C08:
Certain 2008 and 2009 Model Year E-350/450 Vehicles Equipped with School Bus
Prep Package – Fuel Tank Protection Bracket Inspection

AFFECTED VEHICLES

Certain 2008 and 2009 model year E-350 and E-450 vehicles equipped with school bus prep package built at the Ohio Assembly Plant from April 29, 2008 through January 20, 2009. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available by June 16, 2009.

REASON FOR THIS COMPLIANCE RECALL

Some of the affected vehicles may not conform to all requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) No. 301 – Fuel System Integrity. These vehicles may not have been assembled with the fuel tank protection brackets that are required for school bus applications. In certain types of very severe crashes, the fuel tank may be damaged and result in a leak. A fuel leak in the presence of an ignition source could result in a fire.

SERVICE ACTION

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to inspect the vehicle for proper fuel tank protection bracket installation and install brackets as required. This service must be performed on all affected vehicles at no charge to the vehicle owner.

NOTE: All 2009 model year vehicles that are affected by recall 09C08 are also affected by recall 09S08 – Fuel Tank Protection Bracket Relocation. Because the service procedure for recall 09C08 incorporates the repair for recall 09S08, vehicles that are affected by both recalls only require recall 09C08 to be performed. The claim submission for recall 09C08 will also close recall 09S08, and a separate claim should not be submitted.

OWNER NOTIFICATION MAILING SCHEDULE

Owners of affected vehicles will be notified by June 30, 2009. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$6,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

LOW VOLUME PROCESS

The Owner Notification Letter directs customers to contact the Program Assistance Center to arrange for this service. We will advise you via CuDL (Customer Data Link) of the owners that choose your dealership to perform the service provided by this recall. The parts will be ordered for your dealership by the Program Assistance Center.

If notified via CuDL, you are requested to contact the owner and arrange for a service appointment. The Program Assistance Center will advise owners that you will contact them within two business days.

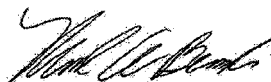
ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Owner Notification Letter

QUESTIONS & ASSISTANCE

Special Service Support Center (Dealer Only) 1-800-325-5621
Program Assistance Center (Parts Ordering) 1-800-248-0186

Sincerely,



Michael A. Berardi