

Subject: Western Star Battery Disconnect Switch Power Cable Routing

Models Affected: Specific Western Star 4900 standard cab height vehicles manufactured November 10, 2008, through May 7, 2009, with a Detroit Diesel DD15 engine and a battery disconnect switch inside the cab.

General Information

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that a defect that relates to motor vehicle safety exists on the vehicles mentioned above.

There are approximately 100 vehicles involved in this campaign.

A new forward cab crossmember design reduced the clearance for cab-mounted battery disconnect switch power cables on standard cab height vehicles. During cab articulation, new crossmember may pinch the power cables against the cab and may cause the cables to short circuit, resulting in a possible vehicle fire and injury to the occupants.

The cables will be reinstalled in a new location. Any damaged cables will be replaced.

Additional Repairs

Dealers must complete all outstanding recall and field service campaigns prior to the sale or delivery of a vehicle. A Dealer will be liable for any progressive damage that results from its failure to complete campaigns before sale or delivery of a vehicle.

Owners may be liable for any progressive damage that results from its failure to complete campaigns within a reasonable time after receiving notification.

Work Instructions

Please refer to the attached work instructions. Prior to performing the campaign, check the vehicle for a completion sticker (Form WAR260).

Replacement Parts

Replacement kits are not needed for this campaign. Up to \$4.50 for wire ties may be claimed without additional authorization. **IMPORTANT:** If power cables are found to be damaged, they are to be replaced; the need to replace the cables must be included in the claim story. An aftermarket harness will be available shortly. When it is, dealers may claim part number A06-59521-000 without additional authorization. Until this harness is available, dealers may fabricate the power cables and claim an additional 0.6 hours as 996-0000T. Dealers must submit an inquiry for authorization of the additional parts and labor in order to include it on claims until the harness is available.

If our records show your dealership has ordered any vehicles involved in campaign number FL551A, a list of the customers and vehicle identification numbers will be available on AccessFreightliner.com. Please refer to this list when ordering parts for this recall.

Removed Parts

Please follow Warranty Failed Parts Tracking shipping instructions for the disposition of all removed parts.

Recall Campaign

Daimler Trucks
North America LLC

August 2009
FL551A
NHTSA #09V-226

Labor Allowance

Table 1 - Labor Allowance

Campaign Number	Procedure	Time Allowed (hours)	SRT Code	Damage Code
FL551A	Reroute cab disconnect switch wiring.	1.1	996-0788A	000-Modifiedx

Table 1

IMPORTANT: When the recall has been completed, locate the base completion label in the appropriate location on the vehicle, and attach the red completion sticker provided in the recall kit (Form WAR260). If the vehicle does not have a base completion label, clean a spot on the appropriate location of the vehicle and first attach the base completion label (Form WAR259). If a recall kit is not required or there is no completion sticker in the kit, write the recall number on a blank sticker and attach it to the base completion label.

Claims for Credit

You will be reimbursed for your parts, labor, and handling by submitting your claim through the Warranty system within 30 days of completing this campaign. Please reference the following information in QuickClaim®:

- Claim type is **Recall**.
- In the FTL Authorization field, enter the campaign number and appropriate condition code (**FL551A**).
- In the Primary Failed Part Number field, enter **25-FL551-000**.
- Replacement kits are not needed for this campaign. Up to \$4.50 for wire ties may be claimed without additional authorization.
- In the Labor field, first enter the appropriate SRT from the Labor Allowance Table. For administrative time, enter SRT 939-0010A for 0.3 hours.
- **IMPORTANT:** If power cables are found to be damaged, they are to be replaced; the need to replace the cables must be included in the claim story. An aftermarket harness will be available shortly. When it is, dealers may claim part number A06-59521-000 without additional authorization. Until this harness is available, dealers may fabricate the power cables and claim an additional 0.6 hours as 996-0000T. Dealers must submit an inquiry for authorization of the additional parts and labor in order to include it on claims until the harness is available.
- **Reimbursement for Prior Repairs.** When a customer asks about reimbursement, please do the following.
 - Accept the documentation of the previous repair.
 - Make a brief check of the customer's paperwork to see if the repair may be eligible for reimbursement. (See the "Copy of Owner Letter" section of this bulletin for reimbursement guidelines for this recall.)
 - Contact the Warranty Campaigns Department for a decision and authorization number.
 - Include the approved amount on your claim in sublet/outside purchases.
 - In the claim story, first note the authorization number and that the claim includes a reimbursement request.
 - Retain the documentation and provide it to Warranty Campaigns or Claims Processing if requested.
 - When your claim is paid, reimburse the customer the appropriate amount.

IMPORTANT: ServicePro® must be viewed prior to performing the recall to ensure the vehicle is involved and the campaign has not been previously completed. Also, check for a completion sticker prior to beginning work.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, Web inquiry at [AccessFreightliner.com / Support / Submit an Inquiry](http://AccessFreightliner.com/Support/SubmitanInquiry), or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information.

To return excess kit inventory related to this campaign, U.S. dealers must submit a Parts Authorization Return (PAR) to the Memphis PDC. Canadian dealers must submit a PAR to their facing PDC. All kits must be in resalable condition. PAR requests must include the original purchase invoice number.

The letter notifying vehicle owners is included for your reference.

Please note that the National Traffic and Motor Vehicle Safety Act, as amended (Title 49, United States Code, Chapter 301), requires the owner's vehicle(s) be corrected within a reasonable time after parts are available to you. The Act states that failure to repair a vehicle within 60 days after tender for repair shall be prima facie evidence of an unreasonable time. However, circumstances of a particular situation may reduce the 60 day period. Failure to repair a vehicle within a reasonable time can result in either the obligation to (a) replace the vehicle with an identical or reasonably equivalent vehicle, without charge, or (b) refund the purchase price in full, less a reasonable allowance for depreciation. The Act further prohibits dealers from selling a vehicle unless all outstanding recalls are performed. Any lessor is required to send a copy of the recall notification to the lessee within 10 days. Any subsequent stage manufacturer is required to forward this notice to its distributors and retail outlets within five working days.