

July 6, 2009

TO: ALL HYUNDAI DEALER PRINCIPALS/GENERAL MANAGERS:
ALL HYUNDAI DEALERSHIP SERVICE MANAGERS:
ALL HYUNDAI DEALERSHIP PARTS MANAGERS:
ALL HYUNDAI DEALERSHIP SALES MANAGERS:

SUBJECT: Recall Campaign 093-Chrome-plated Inside Door Handle Repair- TSB# 09-01-019

Hyundai Motor America is conducting a Customer Notification for repair of the Chrome-plated Inside Door Handles on certain 2002 and 2003 Model Year Sonatas produced between January 28, 2002 and March 22, 2003.

This campaign provides a procedure for the repair of the Chrome-plated Inside Door Handles.

In order to identify only those vehicles affected by Campaign 093, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Campaign 093.

Dealer Letter, Customer Letter, and Technical Service Bulletin #9-01-019 will be posted on Hyundai's Website July 6, 2009.

All Hyundai dealers will be shipped:

1. A supply of the Protective Wrap which is identified in the Technical Service Bulletin. Additional Protective Wrap can be ordered from your Facing PDC.
2. A supply of the inside Door Handle Assemblies which are identified in the Technical Service Bulletin. Additional inside Door Handle Assemblies can be ordered from your Facing PDC.

Customer notification letters will be mailed in weekly flights starting Friday, July 10, 2009.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA