



Bombardier Recreational Products Inc.

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Valcourt, Québec, Canada J0E 2L0
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www.brp.com

Date: September 7, 2010

Re: Dynamic Power Steering (DPS) Unit Replacement

Dear Can-Am® Roadster Dealer/Distributor,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, the Canada Motor Vehicle Safety Act and other applicable laws. Bombardier Recreational Products Inc. and BRP US Inc. ("BRP") have decided that a defect which relates to motor vehicle safety exists in certain Can-Am Roadster models and are conducting a voluntary safety recall as specified in the attached Safety Campaign Bulletin.

What is the potential problem?

A situation may occur where you may need to exert a force greater than expected to initiate the turning of the steering handlebar of your vehicle in order to correct its trajectory. At this increased level of force the handlebar may be turned more than you had intended. If this occurs you may steer your vehicle out of lane which increases the possibility of a crash with other traffic or of a drive off the road.

What will BRP do?

BRP is sending a Safety Recall letter to all known registered owners of the involved Can-Am Roadster, including all owners initially notified in the July 2009 DPS safety campaign (2008-06, 2009-2). This letter urges that the owners immediately contact their authorized BRP Can-Am Roadster dealer in order to have the vehicle repaired. Also, BRP posted this notice and attached Safety Campaign Bulletin on its BOSSWeb dealer web site (www.bossweb.com) and on its public web site (www.can-am.brp.com). The solution is to replace the DPS unit with an improved version of DPS assembly. If a customer as previously responded to the July 2009 campaign listed above, he is instructed to respond to this 2nd phase fix.

What should you do?

1. Do not sell, deliver or use any involved vehicle that you have in stock as federal law requires you to complete the recall service on these vehicles before delivery.
2. Contact all of your customers who have purchased an affected vehicle. You must inform them about the foregoing and must request them to make an appointment to get their vehicle repaired. Affected vehicles which already have had the software upgrade also need to have the DPS replaced with a new DPS assembly.
3. Follow all instructions provided in the attached Safety Campaign Bulletin.
4. If for any reason you are unable to conduct this second phase of the campaign on a vehicle eligible to the first phase (DPS Software Update) and on which it was not already conducted, you are requested to perform the 1st phase of campaign (ref. bulletin 2009-2). Contact your service representative for instructions on how to claim this repair.

Please note that the National Traffic and Motor Vehicle Safety Act provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. The owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

If you have questions about this notice, please call :

- **In USA and Canada: 1 888 638-5397,**
- **Dealers of other countries (outside Canada and USA) please contact your local distributor or regional office which can be found at www.brp.com or call: 1 819 566-3366 (8:00 to 18:00 Eastern time).**

Sincerely,
After-Sales Service Department, Bombardier Recreational Products Inc.

Ski-Doo
Lynx
Sea-Doo
Evinrude
Johnson
Rotax
Can-Am