



## NHTSA SAFETY RECALL

May 20, 2009

### Safety Recall Notice #09V-147 Wheel Replacement

Dear Big Dog Motorcycles' Dealer/Service Center:

This notice is sent in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Dog Motorcycles, L.L.C. (Big Dog Motorcycles) has determined that there is a safety defect in the rear wheel of the 2005 Ridgeback production motorcycles. The rear wheel may have weak spots in the design, which may cause the wheel to crack under certain operating conditions. At this time Big Dog Motorcycles has no reports of any accidents or injuries related to this condition.

A recall notice will be sent to the registered owners of all of these motorcycles. Our records indicate that some of the motorcycles affected by this recall are shown in your inventory.

#### What You Should Do

We ask that you immediately suspend all pending and future sales of motorcycles affected by this recall campaign until the remedy has been performed. It is a violation of Federal law for a dealer to deliver a new vehicle covered by this notice under a sale or lease until the defect is remedied. Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Owners of the above-mentioned motorcycles will contact you to schedule a time for you to perform the remedy. At the time of repair, enter a warranty claim for this recall through AWS using Labor Op R09V-147. Follow this repair procedure for any recalled motorcycles in your current inventory. Big Dog Motorcycles will pay 2.0 hours of labor to replace the wheel at your posted hourly shop rate. You may order replacement wheels (P/N 142-000046-02) through AWS. Contact the Customer Service Department for any questions you may have on submitting claims for recall repairs.

We will inform the owners of these motorcycles of this repair on or about May 29, 2009. You can advise them of the exact turnaround time based on scheduling and any other factors that may exist.

We appreciate your cooperation and prompt attention to this important matter. Big Dog Motorcycles apologizes for any inconvenience this may cause you, but assures you that we have taken this step as one that is important to our customer's personal safety.

Should you have any questions, please contact Customer Service at 316-267-9121.

Sincerely,  
BIG DOG MOTORCYCLES, L.L.C.