



MODEL XJ

DATE 27 APR 2009

NUMBER 7-56USA

Service

ADMINISTRATION BULLETIN

Subject: Notification of SAFETY RECALL J012

Jaguar North America has informed the National Highway Transportation Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on certain 2004 model year Jaguar XJ vehicles imported into the United States market, including Puerto Rico. Information relating to the proposed Recall will be posted on the NHTSA web site.

U.S. Federal regulations require that Dealers must be advised of this Recall notification within three working days after government notification.

U.S. Federal law requires Dealers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a Dealer could result in a civil penalty of up to \$6,000 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar Dealers in the United States and Puerto Rico that any new affected vehicles may not be delivered for customer use until the Recall repair is completed.

AFFECTED VEHICLES

Approximately 14,493 2004 model year Jaguar XJ vehicles in the USA and Puerto Rico are affected.

XJ (X350)

VIN: G00584 - G27877

Model Year: 2004

DESCRIPTION OF DEFECT

A potential concern has been identified with the installation of a Noise Vibration Harshness (NVH) pad fitted to the undertray and its interaction with the rear underfloor brake pipes, rear crossmember brake pipes, and their unions. A review of vehicle build conditions provides evidence that a touch condition can exist between the under floor and cross member brake pipes and the NVH pad at the rear of the underfloor undertray. Where the touch condition exists, water and dirt can collect and be held in contact with the pipes and their unions, abrade the corrosion protection, and reduce the corrosion life of the pipes accordingly.

AFFECT ON VEHICLE OPERATION

Corrosion of the brake pipes can lead to a loss of mechanical integrity of the braking system. This can result in extended brake pedal travel combined with reduced braking performance in the corresponding brake circuit. The instrument cluster may display the warning message 'Fluid Level Low' along with the Brake Warning lamp being illuminated. In the event of both braking circuits losing integrity at the same time, complete loss of service brakes can occur, thereby potentially causing a vehicle crash.

WORKSHOP PROCEDURES

A Technical Bulletin with the Repair Procedure and Warranty submission details will be issued as soon as sufficient volume of replacement parts becomes available.

Dealers are advised that the use of vehicles within the affected 2004 model year / VIN range as demonstrators or loaner vehicles may be considered a violation of Federal legislation. Jaguar recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

CIRCULATE TO:	Dealer Principal	General Manager	Sales Manager	Service Manager	Parts Manager	Technician	Warranty Administrator	Parts Counter
		X		X			X	