



April 23, 2009

TO: ALL VOLVO RETAILERS
RE: RECALL 213

Volvo Cars of North America, LLC and Volvo Cars of Canada Corp. (Volvo) have determined that a defect related to motor vehicle safety exists in certain model year 2007 & 2008 S80 vehicles and certain model year 2008 XC70 vehicles. Volvo has found under certain conditions the diagnostic software in the Central Electronic Module (CEM) may cause a malfunction of the windshield wiper functionality. If this condition occurs, the windshield wipers may not operate when activated; or in certain cases the windshield wipers may activate when not switched on.

The corrective action will be a software upgrade of the CEM.

Recall 213 affects approximately 12,303 vehicles in the U.S. and 551 in Canada.

OWNER NOTIFICATION

Owner notification is scheduled to begin in mid May.

RETAILER RESPONSIBILITIES

Retailers must perform this recall campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this recall campaign is free of charge to the owner. In the event that a customer does not have a notification letter, the owner is not to be refused the work. Your regional representative will follow up to ensure that this recall campaign is proceeding smoothly.

A complete description of the recall campaign requirements and claim submission procedures will follow. It is the retailer's responsibility to review the details provided in the materials listed below with all involved personnel.

- Service Manager Bulletin
- Retailer Tech Journal
- Parts Bulletin

Your cooperation in completing this important recall is greatly appreciated.

Drive Safely,

Volvo Cars of North America, LLC
Volvo Cars of Canada Corp.