

Subject: FCCC FS/FB65 Hydraulic Brake Lines

Models Affected: Specific Freightliner Custom Chassis FS65 (Thomas Built Busses Conventional) school bus chassis and FB65 shuttle bus chassis equipped with MBE 906 engines, Allison automatic transmissions, hydraulic brakes, and air ride suspensions with air compressors manufactured between April 12, 2004, and September 18, 2006.

General Information

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, has decided that a defect that relates to motor vehicle safety exists on the vehicles mentioned above.

There are approximately 700 vehicles involved in this campaign.

Certain hydraulic brake line routing may contact the transmission dipstick tube, as the engine rocks, causing the brake line to wear. This may lead to a brake fluid leak and reduced brake performance, resulting in a possible vehicle crash.

Brake lines will be inspected and replaced and rerouted as necessary. It is expected that 10 percent or fewer brake lines will require replacement.

Additional Repairs

Dealers must complete all outstanding recall and field service campaigns prior to the sale or delivery of a vehicle. A Dealer will be liable for any progressive damage that results from its failure to complete campaigns before sale or delivery of a vehicle.

Owners may be liable for any progressive damage that results from its failure to complete campaigns within a reasonable time after receiving notification.

Work Instructions

Please refer to the attached work instructions. Prior to performing the campaign, check the vehicle for a completion sticker (Form WAR260).

Replacement Parts

IMPORTANT: Formal kits are not required for this recall. Should a brake line show rubbing or damage and require replacement, please order the appropriate brake line for the vehicle, the most common part numbers are included in Table 1 below. It is expected that 10 percent or fewer brake lines will require replacement. When necessary, brake lines may be included on FL550 claims without additional authorization. Damaged brake lines must be mentioned in the claim story. When necessary, freight for brake lines may be claimed without additional authorization; the freight invoice must be available upon request. Up to one pint of brake fluid may be claimed without additional authorization when a brake line is replaced.

If our records show your dealership has ordered any vehicles involved in campaign number FL550A, a list of the customers and vehicle identification numbers will be available on AccessFreightliner.com. Please refer to this list when ordering parts for this recall.

Recall Campaign

Daimler Trucks
North America LLC

June 2009
FL550A
NHTSA #09V-114

Table 1 - Replacement Parts for FL550

Progressive Damage Replacement Parts

Campaign Number	Part Number	Part Description	Qty.	Suggested Wholesale*
FL550A	OIL FIL/CHK,ALI 2000	A07-20764-000	1 ea	\$78.01 U.S. \$95.95 CAN
	A12-17676-000	TUBE ASY,HYD BK,MA-CYL TO FRT	1 ea	\$32.97 U.S. \$40.55 CAN
	A12-17677-000	TUBE ASY,HYD BK,MA-CYL TO REAR	1 ea	\$32.97 U.S. \$40.55 CAN
	PH 421FHD 4	UNION,INV-FLARE 1/4 TUBE SIZE	1 ea	\$.69 U.S. \$.69 CAN

* Please charge all Direct Warranty Customers the above-listed price for the kit, as they are authorized to perform their own Recalls.

Table 1

Removed Parts

Please follow Warranty Failed Parts Tracking shipping instructions for the disposition of all removed parts.

Labor Allowance

Table 2 - Labor Allowance

Campaign Number	Procedure	Time Allowed (hours)	SRT Code	Damage Code
FL550A	Inspect brake lines	0.2	996-0779A	000-Inspected
	Inspect brake lines and replace one or two brake lines, reroute as needed	1.4	996-0779B	000-Modifiedx

Table 2

IMPORTANT: When the recall has been completed, locate the base completion label in the appropriate location on the vehicle, and attach the red completion sticker provided in the recall kit (Form WAR260). If the vehicle does not have a base completion label, clean a spot on the appropriate location of the vehicle and first attach the base completion label (Form WAR259). If a recall kit is not required or there is no completion sticker in the kit, write the recall number on a blank sticker and attach it to the base completion label.

Claims for Credit

You will be reimbursed for your parts, labor, and handling by submitting your claim through the Warranty system within 30 days of completing this campaign. Please reference the following information in QuickClaim®:

- Claim type is **Recall**.
- In the FTL Authorization field, enter the campaign number and appropriate condition code (**FL550A**).
- In the Primary Failed Part Number field, enter **25-FL550-000**.
- **IMPORTANT:** Formal kits are not required for this recall. Should a brake line show rubbing or damage and require replacement, please order the appropriate brake line for the vehicle, the most common part numbers are included in Table 1 below. It is expected that 10 percent or fewer brake lines will require replacement. When necessary, brake lines may be included on FL550 claims without additional authorization. Damaged brake lines must be mentioned in the claim story. When necessary, freight for brake lines may be claimed without additional authorization; the freight invoice must be available upon request. Up to one pint of brake fluid may be claimed without additional authorization when a brake line is replaced.

- In the Labor field, first enter the appropriate SRT from the Labor Allowance Table. For administrative time, enter SRT 939-0010A 0.3 hours.
- **Reimbursement for Prior Repairs.** When a customer asks about reimbursement, please do the following.
 - Accept the documentation of the previous repair.
 - Make a brief check of the customer's paperwork to see if the repair may be eligible for reimbursement. (See the "Copy of Owner Letter" section of this bulletin for reimbursement guidelines for this recall.)
 - Contact the Warranty Campaigns Department for a decision and authorization number.
 - Include the approved amount on your claim in sublet/outside purchases.
 - In the claim story, first note the authorization number and that the claim includes a reimbursement request.
 - Retain the documentation and provide it to Warranty Campaigns or Claims Processing if requested.
 - When your claim is paid, reimburse the customer the appropriate amount.

IMPORTANT: ServicePro® must be viewed prior to performing the recall to ensure the vehicle is involved and the campaign has not been previously completed. Also, check for a completion sticker prior to beginning work.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, Web inquiry at AccessFreightliner.com / Support / Submit an Inquiry, or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information.

To return excess kit inventory related to this campaign, U.S. dealers must submit a Parts Authorization Return (PAR) to the Memphis PDC. Canadian dealers must submit a PAR to their facing PDC. All kits must be in resalable condition. PAR requests must include the original purchase invoice number.

The letter notifying vehicle owners is included for your reference.

Please note that the National Traffic and Motor Vehicle Safety Act, as amended (Title 49, United States Code, Chapter 301), requires the owner's vehicle(s) be corrected within a reasonable time after parts are available to you. The Act states that failure to repair a vehicle within 60 days after tender for repair shall be prima facie evidence of an unreasonable time. However, circumstances of a particular situation may reduce the 60 day period. Failure to repair a vehicle within a reasonable time can result in either the obligation to (a) replace the vehicle with an identical or reasonably equivalent vehicle, without charge, or (b) refund the purchase price in full, less a reasonable allowance for depreciation. The Act further prohibits dealers from selling a vehicle unless all outstanding recalls are performed. Any lessor is required to send a copy of the recall notification to the lessee within 10 days. Any subsequent stage manufacturer is required to forward this notice to its distributors and retail outlets within five working days.