



ENTEGRACOACH

A Jayco Company

903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • PHONE: 800-945-4787 • WWW.ENTEGRACOACH.COM

Safety Recall Notification

Date: 3/26/2009

To: All Entegra Coach Dealers

Subject: Pre-Notification of Recall

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Entegra Coach, in cooperation with the National Highway Traffic Safety Administration, is announcing a recall, which relates to vehicle safety in specific Model Year 2009 Entegra Alante series 38CIK, 38RLMS, 38RLSB, and Model Year 2009 Entegra Emblem series 32IKT, 33RLT, 34KST, 36RLMS, 36SAT, and 38RBQ fifth-wheels manufactured between May 16, 2008 and December 14, 2008.

Entegra Coach has decided that a defect, which relates to motor vehicle safety, exists in specific model year Model Year 2009 Entegra Alante series 38CIK, 38RLMS, 38RLSB, and Model Year 2009 Entegra Emblem series 32IKT, 33RLT, 34KST, 36RLMS, 36SAT, and 38RBQ fifth-wheels. There may be a missing ground wire between the trailer frame and the 12-volt bus bar. This condition, if not addressed, could result in a fire, injury or death.

Entegra Coach is contacting all dealers and retail customers for notification of the recall. The final repair instructions should be available within the next 5 working days.

If you have one of these models in your inventory, NHTSA Federal Guidelines state: *"A dealer is prohibited from selling to the public any new motor vehicle or item of motor vehicle equipment, which might contain a safety-related defect, until the defect is remedied."*

Thank you for your assistance.

Sincerely,

Entegra Coach



ENTEGRACOACH

A Jayco Company

903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • PHONE: 800-945-4787 • WWW.ENTEGRACOACH.COM

April 6, 2009

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

NHTSA Recall Campaign # 09V-104

Dear Entegra Coach, Inc. Dealer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT INVOLVED

Entegra Coach, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific Model Year 2009 Entegra Alante series 38CIK, 38RLMS, 38RLSB and Model Year 2009 Entegra Emblem series 32IKT, 33RLT, 34KST, 36RLMS, 36SAT, 38RBQ fifth-wheels manufactured between May 16, 2008 and December 14, 2008.

Entegra has identified that there may be a missing ground wire between the trailer frame and the 12-volt bus bar. If this condition is not addressed, it may result in a fire, injury, or death.

The remedy includes installation of the appropriate ground wire. If you are unable to perform this repair, please contact Entegra Customer Service at 1-800-945-4787 for assistance.

DEALER CAMPAIGN RESPONSIBILITY

We strongly suggest that you designate a manager to coordinate the recall to ensure the work is performed and documented properly, and that a warranty claim is submitted to Entegra to verify the performance of the modification. This responsibility should also include accountability for all stock units affected by the recall campaign.

All unsold new vehicles in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles.

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice. In addition, Entegra encourages you to follow up with a telephone call to the customer to assist in scheduling the repairs.

Authorized Entegra dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.

OWNER NOTIFICATION

Retail owners of record will be receiving notification of this campaign within two weeks of this dealer notification letter. A copy of the owner notification letter is attached for your review. In addition, make sure the customer signs a recall claim form that you must submit to Entegra for payment. The customer must sign the recall claim form as an indication that the recall was performed. Entegra will not accept recall claims that are not signed by the customer.

If you have any questions regarding this recall or instructions, please contact us on your dealer service line 1-800-945-4787.

Thank you for your assistance.

Sincerely,

Entegra Coach, Inc.

Enclosures