



Mercedes-Benz

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# newschannel UPDATE

**TO:** Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

**FROM:** Thomas Brunner; Department Manager; Product Compliance, Analysis, Safety & Emissions; Engineering Services

**DATE:** March 10, 2009

**RE: Recall Campaign– Check Door Locks For Correct Part Number, Replace Door Locks If Necessary, Model 221, Model Year 2009**

On March 6, 2009 the National Highway Traffic Safety Administration (NHTSA) was notified that Mercedes-Benz USA, LLC (MBUSA) will conduct a voluntary Recall Campaign on certain Model Year 2009 S-Class (221) vehicles with regard to the door locks. This notification will be posted on the NHTSA web site and may generate some customer questions.

Daimler AG (DAG) has determined that incorrect labeling of the door locks may have occurred. Due to this incorrect part number label on the door locks it is possible that the front and rear door locks were interchanged during production. The exchange of a front and a rear door lock would result in a front door lock that cannot be opened by merely pulling on the interior handle and a rear door lock that can be opened with a simple pull of the interior door handle even if locked.

MBUSA will conduct a voluntary recall campaign for the subject vehicles described above. The recall will be conducted to check the part number on all door locks and replace, if necessary, any incorrectly installed door lock.

**This Recall Campaign will be launched in late March, 2009 and affects approximately 52 vehicles in the U.S.**

Owner notification will to be sent approximately one week after recall launch.

While we regret any inconvenience this causes, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).



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