



February 2009
Safety Recall Campaign 09V-042
Bulletin CB09-F-001

**PROPELLER SHAFT SAFETY RECALL
CAMPAIGN NO. 09V-042 (Canada Transport # 09-026)**

To: All Isuzu Commercial Truck Service Managers and Parts Managers

This letter, Campaign Bulletin CB09-F-001 and an affected vehicle report are being sent to you to notify you of a Safety Recall Campaign affecting certain Isuzu commercial trucks.

Affected Vehicles:

Certain 2008-2009 Isuzu N-Series and GMC/Chevrolet W-Series Produced from January 2008 to March 2008 and equipped with 5.2L 4HK1 diesel engine.

Condition:

The manufacturer, Isuzu Motors Limited, has decided that a defect, which relates to motor vehicle safety, exists in certain 2008 and 2009 model year Isuzu N-Series and GMC/Chevrolet W-Series vehicles. The propeller shaft in these vehicles was manufactured with insufficient high frequency heat treatment. As a result, the affected portion of the propeller shaft may not maintain its durability through the expected vehicle useful life. The propeller shaft could break off while the vehicle is being driven, which would result in the vehicle stalling and coasting to a stop, or, in a worst case scenario, loss of vehicle control increasing the risk of a crash.

Dealer Action:

Dealers are to replace the propeller shaft in the affected vehicles free of charge.

Parts Information

Parts availability is limited. As a result all propeller shaft part numbers are MAC coded. Dealers must provide their DSPM with order and VIN information in order to release the parts. DSPM must forward all dealer order and VIN information to Robert Kilcullen at Robert.kilcullen@isza.com for part release.

Dealer Notification:

DEALER NOTIFICATION WILL BEGIN February 9, 2009.

Owner Notification:

OWNER NOTIFICATION WILL BEGIN March 5, 2009.

Field Representative Action:

Please ensure that all appropriate personnel are aware of this safety recall campaign. Familiarize them with Campaign Bulletin CB09-F-001 in order to be able to respond to inquiries from Isuzu customers or dealers.