

## Dealer Letter

**RE: RECALL CAMPAIGN – CONTINENTAL FLYING SPUR & FLYING SPUR  
SPEED – SPECIFIED WITH A FULL WIDTH REAR SEAT INCORPORATING  
ADJUSTABLE OUTER SEATS – SEAT BELT GUIDE BRACKET – RE09/01**

This letter is to initiate a recall campaign to replace the centre rear seat belt upper guide bracket fitted to Continental Flying Spur and Flying Spur Speed models when specified with the option of a full width rear seat incorporating adjustable outer seats. These cars were manufactured between May and September 2008.

Attached is a Bentley Bulletin (09-01-08-01) detailing the repair procedures that must be followed. Whilst your technicians may consider themselves familiar with this operation, it is important that the exact procedure is followed. The text below is to give you information as to why this recall is being initiated and to provide you with the appropriate administrative details.

On the vehicles affected, there is the potential for the centre rear seat belt upper guide bracket to distort in the event of a frontal impact. This distortion could result in the centre rear seat occupant travelling further forwards than the design intends. This occurrence has not been witnessed by or reported to Bentley Motors Limited, neither is Bentley otherwise aware of any accidents or injuries related to this matter.

This defect will be rectified by fitting a new centre rear seat belt upper guide bracket which has been re-designed to eliminate the possibility of distortion.

You may have vehicles affected in stock or in the hands of owners. A complete list of those cars, which we believe are your responsibility based upon stock and service records, is attached. Please verify this list as a first step and inform the writer of any changes.

Owners of affected cars will be notified in writing on or about 20<sup>th</sup> February (please see attached draft customer letter).

It is not necessary to contact us for an authorisation number. We will take our records from your warranty claim which must be generated and submitted immediately upon completion of the work. You are reminded that claims for recalls cannot contain any other warranty repairs. The warranty code and repair time are quoted within the Bulletin.

Any parts required, which are listed in the Technical Bulletin, will need to be ordered by you according to your vehicle parc. We have parts available from stock and will reimburse according to usual warranty claim procedures.

It is to our mutual advantage that this recall campaign proceeds as smoothly as possible. Should you have any questions or queries concerning this recall, please contact your Area Service Manager or myself.

Yours sincerely

Stephen Worrall  
Fixed Operations Manager