

# ROCK KRAWLER

S U S P E N S I O N

To All Rock Krawler Suspension Dealers

For all of the following Rock Krawler SKU numbers on or during the following period of 8/1/2008 through 10/31/2008 there is a possibility that the incorrect grade carriage bolt was supplied in the system. The carriage bolt would have been a grade 2 and not a grade 5 which it should have been. Please notify your customers of the possibility and we will get them taken care of ASAP. This is not a life and death matter, however it does have the possibility of affecting the performance of the supplied product and we want your customers to be as happy as possible with their experience. There is also a possibility of damage to other OEM components should this hardware fail. We appreciate your efforts in assisting with us in this matter and in assuring our product is of the utmost in quality.

The SKU's are as follows;

RKWK35XF  
RKXK35XF  
RKKJ35XF  
RKKK35XF

We will be putting up posts on the more popular forums as well with regards to this matter since for the most part we do not have the end users information.

If the customer wants to return the product an RGA will be issued with no questions asked.

If you have any questions regarding this matter please contact Rock Krawler Suspension at 518-270-9822.

Respectfully,

Rock Krawler Suspension