

Product Category: Steering Knuckles
Part Number(s): Dorman 697-902, 697-903
Contact Customer: YES
Customer Product Hold: YES
Destroy in Field: No
Return Authorization: YES
Return Location: Dorman Products, Inc. Recall Center
3400 E Walnut Street
Colmar, PA 18915
Issue Credit: YES
Apply to Defect Allowance: No

Notes/Comments:

There is a potential quality issue with aluminum Steering Knuckles for select GM applications. The potential issue is limited to the above part numbers **ONLY** – all other steering knuckles are made of cast iron and are not affected.

We are investigating a report of one failed steering knuckle. Through additional research, we have found internet discussions of failed aluminum OE knuckles, and believe that the design needs a greater safety factor. Though there is no GM recall of this part, we are going to discontinue these SKU's and replace them with an improved design. The new design will be less prone to bending (the main failure mode of the OE part) as well as have a much higher tolerance of large potholes, curbing, over-torquing, etc.

To be cautious we would like all inventory to be immediately pulled from the field and returned to the return address shown above. We will also make every effort to replace installed units with the new design parts.

We are expediting development of our improved design, but regrettably, we only have enough to replace installed units at this time. We will announce the new part numbers and availability date as soon as possible.

We regret this inconvenience. Dorman remains committed to providing you with quality products and services. Thank you for your continued interest in and support of Dorman Products.

For your reference, below are sample discussions of OE aluminum knuckles that failed:

- <http://www.saturnfans.com/forums/showthread.php?p=1182386>
- http://www.allworldauto.com/comments/2005_chevrolet_cobalt_comments_and_complaints_633316.html