



GENERAL MOTORS LLC
Global Interior and Safety Center

February 24, 2010

Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, D.C. 20590

Dear Mr. Smith:

The following is an update of the information provided in paragraph 573.6(c)(9) in our December 18, 2009 letter as it relates to a decision by General Motors to recall certain 2010 model year Chevrolet Equinox and GMC Terrain vehicles for a condition in which, software in the center instrument panel can cause the heating, air conditioning, defrost, and radio controls, as well as the panel illumination to become inoperative. This information is submitted pursuant to the requirements of 49 CFR 573.6.

GM is amending its December 18, 2009 letter to provide additional information regarding the mail date of owner letters. GM began a phased owner mailing on January 29, 2010 with an anticipated completion in July 2010. In this instance, a phased mailing enables a more rapid recall deployment instead of waiting for a larger inventory of parts prior to launching the recall nationwide.

As of January 5, 2010, all VINs were entered into the GM Vehicle Information System (GMVIS) which allowed dealers to know what vehicles are involved in the recall and to repair any vehicle that comes into the dealership prior to the owner receiving their letter.

573.6(c)(9): GM provided the dealer bulletin and owner letter to the NHTSA on January 4, 2010. GM started the phased owner mailing on January 29, 2010 and it is anticipated that the mailing will be completed in July 2010.

If you have any questions regarding this revision to GM's December 18, 2009 letter please call.

Sincerely,

Gay P. Kent,
Director, Product Investigations
and Safety Regulations

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