



**Volvo Cars of North America, LLC**

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**Adam Kopstein, Manager**  
Automotive Safety & Compliance

December 09, 2009

**09V-477**  
**(2 Pages)**

Daniel Smith, Associate Administrator Enforcement  
National Highway Traffic Safety Administration (NSA-01)  
1200 New Jersey Avenue, SE,  
West Building, Fourth Floor Washington, DC 20590.

Re: DEFECT INFORMATION REPORT

Dear Mr. Smith,

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Volvo Cars of North America, LLC (Volvo) submits the following information concerning a safety recall program that it is voluntarily initiating.

1. Vehicle Manufacturer. Designated Agent  
Volvo Car Corporation Volvo Cars of North America  
Gothenburg, Sweden Rockleigh, N.J. 07647

2. Identification of Vehicles involved  
The vehicles involved in this Recall are certain model year 2010 XC60 vehicles. The assembly plants and inclusive dates of manufacture are listed in the chart below; please note that the vehicle chassis numbers reflect global production and not only vehicles available for sale in the United States or its territories.

MODEL	MODEL YEAR	PRODUCTION DATES	CHASSIS RANGE
XC60	2010	2009-03-25 / 2009-09-14	0027474 / 0070444

3. Number of Vehicles Potentially Affected.  
The number of vehicles potentially affected by this recall in the U.S. is 5,253.
4. Estimated percentage of Vehicles with the Defect.  
Unknown, this recall remedy will be implemented on 100% of the recalled vehicles.
5. Description of the Defect.  
Volvo has identified that the fuel line rail cover, that protects the fuel lines under the vehicle may not be properly attached. The corrective action is to inspect the fuel line rail cover at the weld nut studs underneath the floor for correct attachment, and reattach if necessary.

**Root cause:** The fuel line rail cover attaches to six weld nut studs underneath the vehicle. The studs may be out of position due to an incorrect parameter setting change at the assembly plant.

**Symptom/driver experience:** If the fuel line rail cover is not properly attached, the fuel lines may become exposed underneath the vehicle to damage.

6. Chronology of Events.

Listed below are the investigation details available as of 12/9/09.

- November 16, 2009
  - i. Condition considered potentially critical by Volvo Car Corporation Critical Concern Group
- December 04, 2009
  - i. Field action decision by Volvo Car Corporation Field Action Board

7. Program for Remedy of Defect.

All involved vehicles will be subject to the recall. Vehicle owners will receive a letter via first class mail. The letter will request that the owner of the vehicle take their vehicle to an authorized Volvo retailer for remedy at no charge. For vehicles remaining in retailer or Volvo inventory, the recall will be performed prior to sale.

The remedy is to inspect the fuel line rail cover at the weld nut studs underneath the floor for correct attachment, and reattach if necessary.

8. Copies of Notices, Bulletins, etc.

Volvo issued a vehicle stop sale notification to all U.S. and Canadian retailers informing them of this recall. In this notification, retailers were instructed to perform the recall on the 465 vehicles in dealer inventory prior to sale.

9. Proposed Owner Notification Letter.

A draft copy of Volvo's Owner notification letter is being created and will be submitted to the agency shortly.

10. The Manufacturer's Campaign Number.

Volvo has assigned Volvo Recall Campaign Number R218 to this Recall Campaign.

If you have any questions regarding this report please contact me at (201) 768-7300 ext. 7908, email [akopstei@volvocars.com](mailto:akopstei@volvocars.com)

Sincerely yours,

VOLVO CARS OF NORTH AMERICA, LLC.  
Customer Service



Adam Kopstein  
Manager, Automotive Safety & Compliance