



**Volvo Cars of North America, LLC**

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**Adam Kopstein, Manager**  
Automotive Safety & Compliance

**09V-463**  
**(3 Pages)**

November 25, 2009

Daniel Smith, Associate Administrator Enforcement  
National Highway Traffic Safety Administration (NSA-01)  
1200 New Jersey Avenue, SE,  
West Building, Fourth Floor Washington, DC 20590.

Re: DEFECT INFORMATION REPORT

Dear Mr. Smith,

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Volvo Cars of North America, LLC (Volvo) submits the following information concerning a safety recall program that it is voluntarily initiating.

- |                          |                             |
|--------------------------|-----------------------------|
| 1. Vehicle Manufacturer. | Designated Agent            |
| Volvo Car Corporation    | Volvo Cars of North America |
| Gothenburg, Sweden       | Rockleigh, N.J. 07647       |

2. Identification of Vehicles involved  
A total of four 2010 XC60 vehicles equipped without panoramic roofs are in Puerto Rico. The assembly plants and inclusive dates of manufacture are listed in the chart below; please note that the vehicle chassis numbers reflect global production and not only vehicles available for sale in the United States or its territories.

MODEL	MODEL YEAR	PRODUCTION DATES	CHASSIS RANGE
XC60	2010	2009-06-09 / 2009-09-22	0064635 / 0072654

3. Number of Vehicles Potentially Affected.  
The number of vehicles potentially affected by this recall in Puerto Rico is 4.
4. Estimated percentage of Vehicles with the Defect.  
This recall will be implemented on 100% of the recalled (4) vehicles.

5. Description of the Defect.

Volvo has identified that a total of 4 U.S. specification vehicles built without the panoramic roof and delivered to Puerto Rico do not fulfill the FMVSS201/U U.S. requirements for Occupant Protection in Interior Impact.

The corrective action is to replace the headliner in these vehicles.

6. Chronology of Events.

Listed below are the investigation details available as of 11/24/09.

- November 09, 2009
  - i. Condition considered potentially critical by Volvo Car Corporation Critical Concern Group
- November 17, 2009
  - i. Field action decision by Volvo Car Corporation Field Action Board

7. Program for Remedy of Defect.

All 4 involved vehicles will be subject to the recall. The vehicles will have the recall performed prior to retail sale. The remedy is to replace the headliner in the vehicle.

8. Copies of Notices, Bulletins, etc.

Volvo has contacted the registered importer in Puerto Rico and has informed them of this recall. The Volvo retailer will perform the recall on all 4 vehicles in inventory prior to sale.

9. Proposed Owner Notification Letter.

No owner notification letter will be issued. All 4 vehicles involved in this recall are in dealer inventory and will have the recall performed prior to sale.

10. The Manufacturer's Campaign Number.

Volvo has assigned Volvo Recall Campaign Number R217 to this Recall Campaign.

If you have any questions regarding this report please contact me at (201) 768-7300 ext. 7908, email [akopstei@volvocars.com](mailto:akopstei@volvocars.com)

Sincerely yours,

VOLVO CARS OF NORTH AMERICA, LLC.  
Customer Service



Adam Kopstein  
Manager, Automotive Safety & Compliance