Volvo Cars of North America, LLC



1 Volvo Drive P.O. Box 914 Rockleigh, NJ 07647 Phone: 201-768-7300 www.volvocars.us

Adam Kopstein, Manager Automotive Safety & Compliance

November 18, 2009

Daniel Smith, Associate Administrator Enforcement National Highway Traffic Safety Administration (NSA-01) 1200 New Jersey Avenue, SE, West Building, Fourth Floor Washington, DC 20590.

Re: DEFECT INFORMATION REPORT

Dear Mr. Smith,

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Volvo Cars of North America, LLC (Volvo) submits the following information concerning a safety recall program that it is voluntarily initiating.

1.	Vehicle Manufacturer.	Designated Agent
	Volvo Car Corporation	Volvo Cars of North America
	Gothenburg, Sweden	Rockleigh, N.J. 07647

2. Identification of Vehicles involved

The vehicles involved in this Recall are certain model year 2010 XC60 vehicles. The assembly plants and inclusive dates of manufacture are listed in the chart below; please note that the vehicle chassis numbers reflect global production and not only vehicles available for sale in the United States or its territories.

MODEL	MODEL YEAR	PRODUCTION DATES	CHASSIS RANGE
XC60	2010	2008-07-08 / 2009-11-03	0000338 / 0082999

- 3. Number of Vehicles Potentially Affected. The number of vehicles potentially affected by this recall in the U.S. is 8,438.
- 4. Estimated percentage of Vehicles with the Defect. Unknown, this recall remedy will be implemented on 100% of the recalled vehicles.

5. Description of the Defect.

Volvo has identified that the driver's seat side cover panel (seat control panel) in certain driver's side impacts may compromise the functionality of the seatbelt. Should this condition occur the seatbelt anchor point may disengage increasing the risk of injury during a collision.

The corrective action is to modify the inside of the driver's seat side cover panel.

Root cause: The driver's side seat cover panel in certain driver's side impacts may come in contact with the seatbelt anchor point and disengage the seatbelt.

Symptom/driver experience: In certain side impact collisions the drivers side seatbelt anchor point may disengage.

6. Chronology of Events.

Listed below are the investigation details available as of 11/17/09.

- November 09, 2009
 i. Condition considered potentially critical by Volvo Car Corporation Critical Concern Group
- November 12, 2009
 i. Field action decision by Volvo Car Corporation Field Action Board
- 7. Program for Remedy of Defect.

All involved vehicles will be subject to the recall. Vehicle owners will receive a letter via first class mail. The letter will request that the owner of the vehicle take their vehicle to an authorized Volvo retailer for remedy at no charge. For vehicles remaining in retailer or Volvo inventory, the recall will be performed prior to sale. The remedy is to modify the inside of the driver's seat side cover panel.

- Copies of Notices, Bulletins, etc.
 Volvo issued a vehicle stop sale notification to all U.S. and Canadian retailers informing them of this recall. In this notification, retailers were instructed to perform the recall on the 1,166 vehicles in dealer inventory prior to sale.
- 9. Proposed Owner Notification Letter. A draft copy of Volvo's Owner notification letter is being created and will be submitted to the agency shortly.
- 10. The Manufacturer's Campaign Number. Volvo has assigned Volvo Recall Campaign Number R216 to this Recall Campaign.

If you have any questions regarding this report please contact me at (201) 768-7300 ext. 7908, email <u>akopstei@volvocars.com</u>

Sincerely yours,

VOLVO CARS OF NORTH AMERICA, LLC. Customer Service

A. Kopatur

Adam Kopstein Manager, Automotive Safety & Compliance