

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On Oct. 22, 2009, Carrier Trans [MFR] decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: 10/27/2009

Furnish the manufacturer's identification code for this recall (if applicable): 09E053000

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

E-N-G Mobile Systems, Inc.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

~~Dick A Glass - President of E-N-G Mobile Systems or Bob Capps~~
Parts/Service Manager

Telephone Number: 925-798-4060 Fax No.: 924-798-0152

Name and Title of Person who prepared this report.

Claudia Cannata
acct clerk, rept.

Signed:

Claudia Cannata

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): GMC Model Years Involved: 2008 2009 Model(s): Cutaway, E4500

Production Dates: Beginning: 1/2008 Ending: 8/2009

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: truck

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

we did not install Air V ceiling units in all the vehicles
we built.

Make(s): Chevrolet Model Years Involved: 2008 Model(s): 5500

Production Dates: Beginning: 1/2008 Ending: 10/2008

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: truck

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

we did not install Air V ceiling units in all vehicles we
built

Make(s): Mighty Move Model Years Involved: 2009 Model(s): 17 ft.

Production Dates: Beginning: 1/2009 Ending: 4/2009

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: trailer

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

we did not install Air V ceiling units in all vehicles we
built

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Ford Model Years Involved: 2006, 2007, 2008, 2009 Model(s): 200 Series, E350, E450

Production Dates: Beginning: May/2007 Ending: Aug 2009

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: van

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

~~we did not install Air V ceiling units in all vehicles we built.~~

Make(s): Dodge Model Years Involved: 2007, 2008 Model(s): Sprinter, 3500

Production Dates: Beginning: 5/2007 Ending: 8/2009

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: van

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

~~we did not install Air V ceiling units in all vehicles we built.~~

Make(s): International Model Years Involved: 2007 Model(s): 4300

Production Dates: Beginning: 5/2007 Ending: 8/2009

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: Durastar

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

~~we did not install Air V ceiling units in all vehicles we built.~~

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

approximate 50%

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Land Crusier Model Years Involved: 2009 Model(s): _____

Production Dates: Beginning: 8/2009 Ending: 9/2009

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: SUV

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

we did not install Air V ceiling units in all vehicles we built

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Ford 200 Series	2007	1
Ford E350	2006	2
Ford E450	2007	7
Ford E350	2007	8
Dodge Sprinter	2006	2
International	2007	1
Ford E350	2008	4

see addition on next page

Total Number Potentially Affected by the Recall:

see next page

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

CARRIER Transicold send E-N-N Mobile System a letter informing us of the defect with dates. We went to our computer system and found all vehicles that we had installed the Air V ceiling units on.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Ford E450	2008	1
Ford E350	2008	3
Dodge 3500	2007	2
Dodge 3500	2008	1
Ford E450	2009	2
Chevrolet 5500	2008	1
Dodge 3500	2009	1

see next page

Total Number Potentially Affected by the Recall:

~~see next page~~

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Land Crusier	2009	4
Mighty Mover trailer	2009	2
Unknown Parts sold -parts department	2007-2009	9

Total Number Potentially Affected by the Recall: 53 to date

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

refer to Carrier Transicold

Describe the cause(s) of the defect or noncompliance condition.

refer to Carrier Transicold

Describe the consequence(s) of the defect or noncompliance condition.

refer to Carrier Transicold

Identify any warning which can (a) precede or (b) occur.

refer to Carrier Transicold

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

refer to Carrier Transicold

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

refer to Carrier Transicold - Robert S. Picker Manager

Service/Warranty notified Carrier Transicold

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

~~refer to Carrier Transicold~~

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

~~refer to Carrier Transicold~~

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

refer to Carrier Transicold

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

refer to Carrier Transicold

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

refer to Carrier Transicold

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

~~Discussing with Carrier Transicold as to notifying customers~~
refer to Carrier Transicold

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.