



*Bus and trailer manufacturers*

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Department: Compliance and Regulations  
Extension : 2735  
Contact : W.GEENS  
Our reference : WG900 076

National Highway Traffic Safety Adm.  
NHTSA / ODI / NVS - 217  
1200 New Jersey Avenue S.E.  
WASHINGTON, DC 20590  
USA

CERTIFIED MAIL  
RETURN RECEIPT REQUESTED

F.a.o. Mr. George H. Person, Chief  
Recall Management Division  
Office of Defects Investigation

October 8, 2009

Dear Mr. Person,

**Re. : LUMINATOR Horizontal LED Side Destination Sign.**

**NHTSA Campaign Number : 09E-054**

Van Hool N.V. is furnishing notification to NHTSA in accordance with 49 CFR Part 573 "Defect and Noncompliance Reports" as it applies to a defect relating to motor vehicle safety. This is a follow-up to Luminator's Part 573 submission, your file number 09E-054.

**Description of the Defect**

Luminator Holding LP is recalling certain Horizon LED Side Destination Signs installed as original equipment on Van Hool transit buses. The connector board can corrode due to an accumulation of moisture under the connector. A short could occur causing the sign to possibly smoke and catch a fire.

**Makes/Models/Model Years**

Van Hool / A300L - AG300 / Model Year 2009

**Identification of Affected Vehicles**

For the affected signs, mentioned in the Luminator notification to ABC Companies, Inc - Van Hool N.V., we actually have identified :

- 12 x A300L - VIN numbers 64649 → 64660
- 4 x AG300 - VIN numbers 62842 → 62845

Van Hool N.V.  
Bernard Van Hoolstraat 58  
B-2500 Lier Koningshooikt  
Belgium  
Telephone 03/420 20 20  
Telefax 03/482 30 68  
V.A.T. BE 404.060.032  
Registered in Mechelen No. 31.888

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2009 OCT -9 A 3:37  
OFFICE OF DEFECTS  
INVESTIGATION

## Chronology of Events Leading to Recall

The chronological summary of Luminator's Defect Notice 573 confirmed that several events occurred on buses from January 2006 onwards lead to the identification of the root cause. Based on this experience and subsequent analysis, Luminator decided on September 11, 2009 to declare a Safety Defect and remedy the signs with a Safety Recall.

## Description of Remedy.

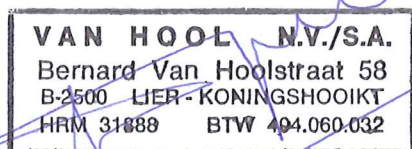
We refer to Luminator Recall Campaign 09E-054.

In conversation with Luminator, the latter indicated that they will handle the remedy procedure in view of initiating and administering this recall, as well as provide the required quarterly reporting.

Van Hool N.V. will cooperate with Luminator in order to optimize the progress of this campaign and to organize customer's notification. Together with its designated agent in the United States, ABC Companies, Inc., Van Hool N.V. will provide Luminator with vehicle and owner information pertaining to this recall.

Please let us know if you have any questions or concerns.

Yours sincerely,



Wilfried Geens

Van Hool Engineering Department  
Bus & Coach - Compliance and Regulations

cc. NHTSA : Mrs. Kelly Schuler@

cc. LUMINATOR : Mrs. Nancy Konecki@ Mr. Eric Marquet@

cc. VH: Mr. Leopold Van Hool@,, Mr. Filip Van Hool@, Pascale Reyntjens@, Hugo Milants@  
Josef Deturck@, Mark Stroeykens@, Chris Naenen@, Dany Neefs@, Luc Wouters@, Luc Hendrickx@  
Hugo De Roo@, Geert Goovaerts@,

cc. ABC: Mrs. Ashley Cornell@, Mrs. Anne Archambault@, Mr. Thomas D. DeMatteo@, Mr. Louis Hotard@,